



*Independent Living Opportunities and Choices*



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# Bellwoods Centres for Community Living Inc.

## ***Our mission:***

- Bellwoods Centres provides support for persons with physical support needs to enable them to live independently

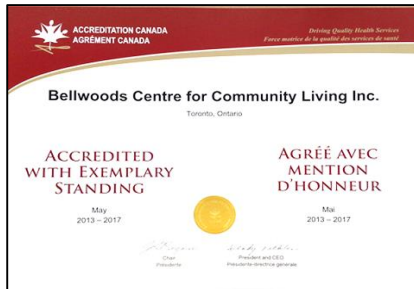
## ***Our vision:***

- Bellwoods Centres will double its impact on our clientele and the community over the next five years

## ***Our values:***

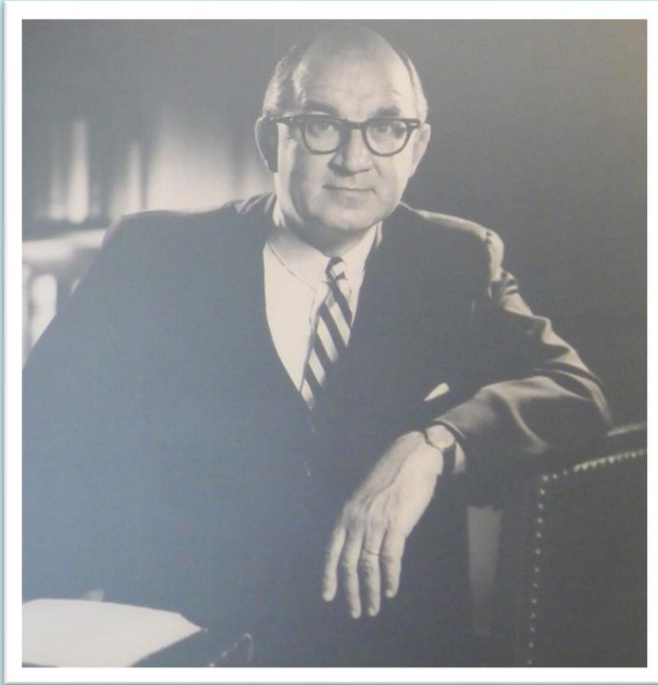
- Client-focused needs-based quality services
- Community partnerships and collaboration
- Visionary leadership
- Safety and wellness focused environment
- Fiscal responsibility

# Getting to Know Bellwoods



- Fully accredited by Accreditation Canada since 2007
- Accredited with Exemplary Standing in May 2013 by Accreditation Canada for 2013-2017
- We provide:
  - Community based, client-directed support services
  - Independent Living Education and Transitional Programs
  - Affordable, accessible housing (transitional and permanent)
- We provide these through our:
  - Attendant Outreach Services
  - Supportive Housing
  - Community Cluster Programs
  - MILE/Community Connect Programs

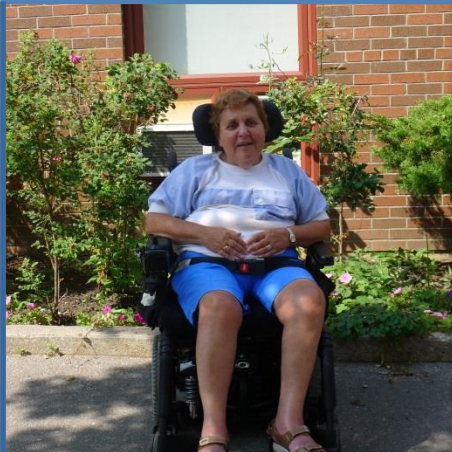
# Our History



The organization began in 1957 as the Adult Cerebral Palsy Institute of Metro Toronto. Bellwoods Park House was officially opened in 1967. The organization's name was changed to Bellwoods Centres for Community Living Inc. in 1990.



# Our Clients



Are adults including seniors



Have mobility challenges and/or a physical disability



Are permanent residents of Ontario

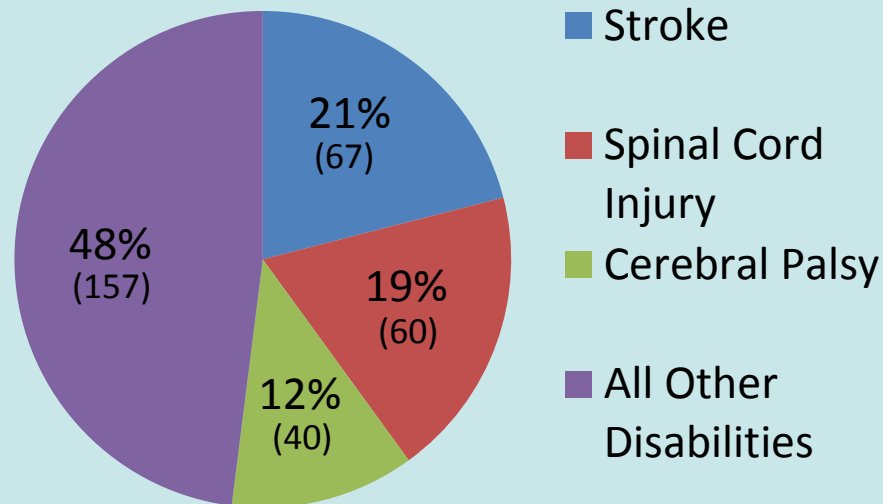


Require assistance with activities of daily living

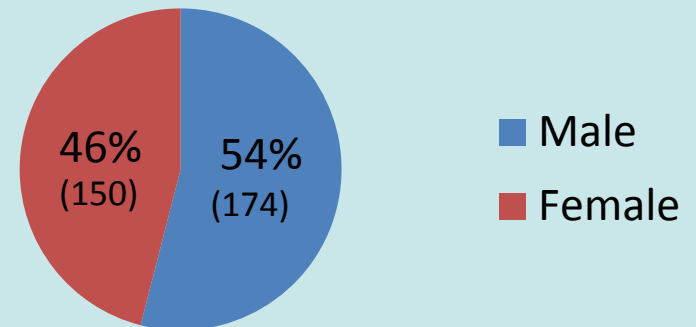
# Overview of Our Clients

(Based on data from a total of 324 clients served between April 1, 2013 – March 31, 2014)

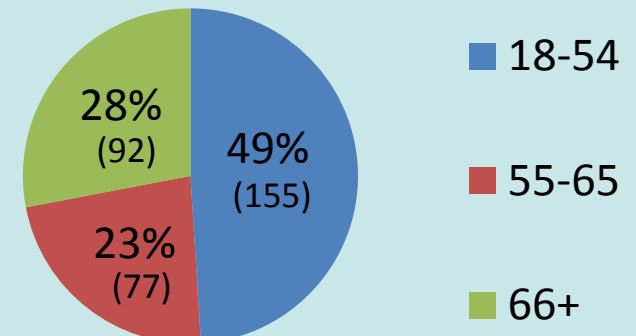
## Top Three Client Disabilities



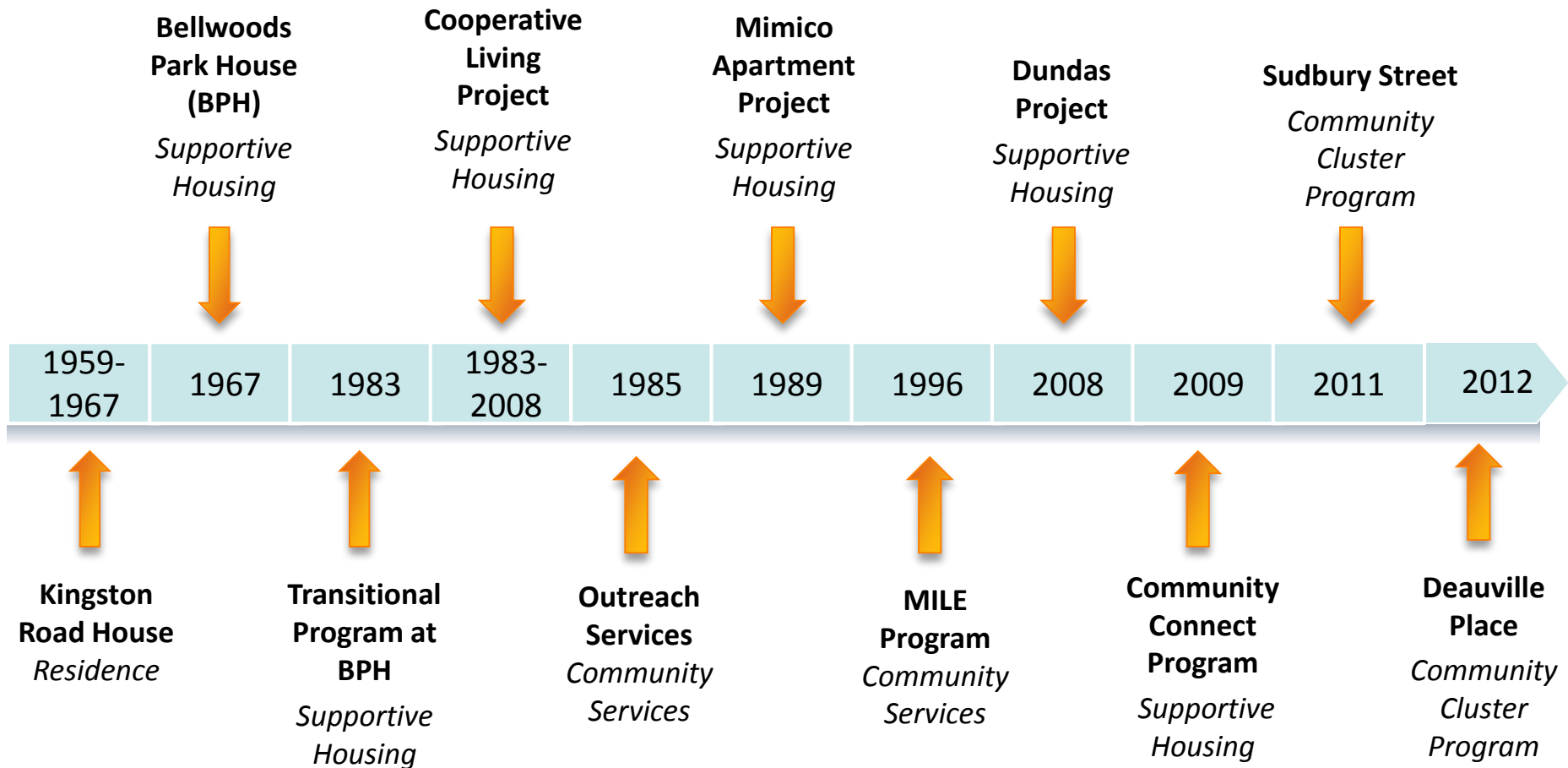
## Gender



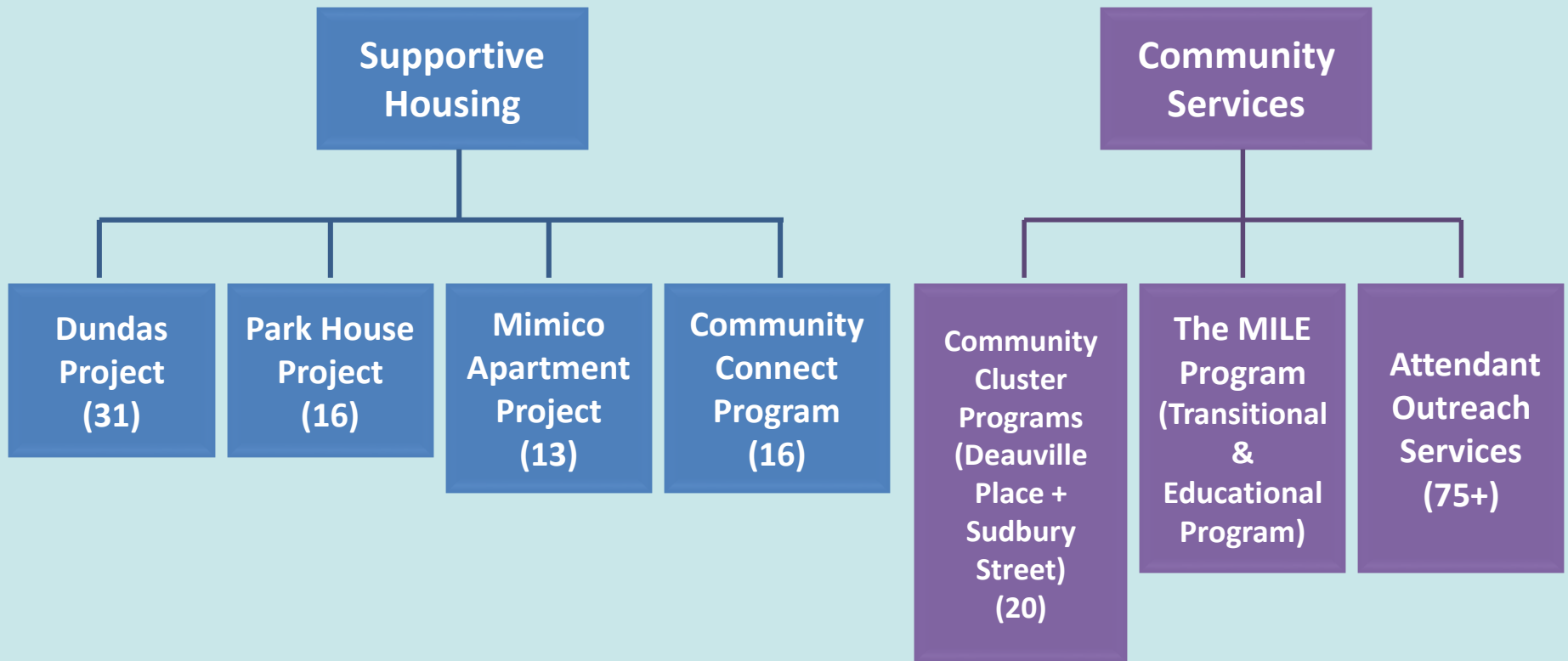
## Age



# Bellwoods Milestones: Services, Programs & Housing



# Spectrum of Opportunities Offered at Bellwoods





# Housing Projects: Transitional and Permanent Accommodation



- 63 accessible, affordable units owned by Bellwoods. These units are rent-geared-to-income
- Bellwoods holds shelter arrangements with 3 other housing providers in the Toronto Central Local Health Integration Network (TC LHIN). These 33 units have varying levels of subsidy
  - 13 units in a cooperative apartment building
  - 20 integrated units in 2 apartment buildings

# Housing Projects....continued

## Park House



32 fully accessible one-bedroom and bachelor apartments. 16 units are dedicated to our Community Connect Program

## Dundas



31 fully accessible one-bedroom apartments for 31 clients

## Mimico



13 accessible apartments integrated into the Mimico Cooperative Apartment Project

## Sudbury



10 accessible apartments integrated into the Sudbury Street Community Cluster Program

## Deauville



10 accessible apartments integrated into the Deauville Place Community Cluster Program

# Personal Support (Attendant) Services



Dressing & undressing

Toileting

Eating

Laundry

Personal grooming & hygiene, bathing & washing

Positioning & transferring

Light meal prep

# Services Are Provided In

## Outreach Services

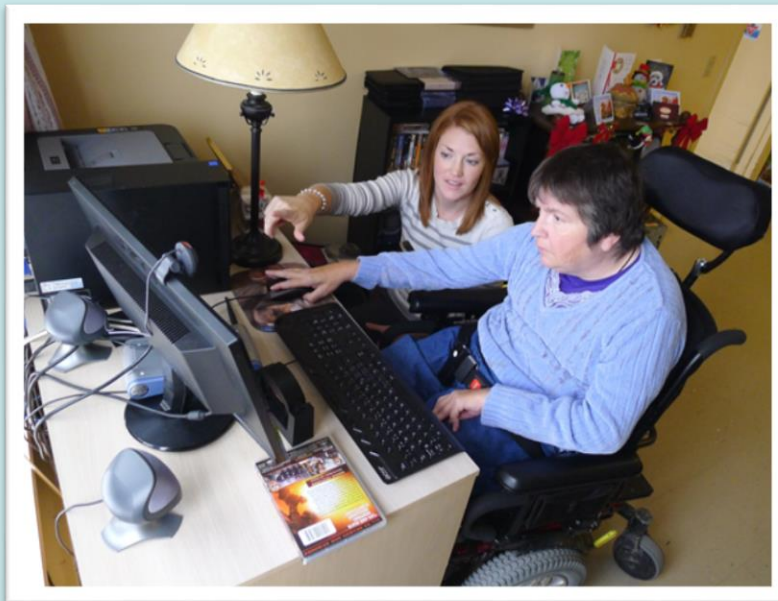
- Provides pre-booked support services for 80+ people in the community
- Services are provided:
  - in client's home
  - place of employment
  - place where clients pursue a degree, diploma or certificate
- Service available 6 am to 12 midnight daily

## Supportive Housing & Community Cluster Programs

- Pre-booked and ad hoc support services for clients in 90+ accessible apartments
- Services are provided in client's home in dedicated and integrated apartment sites
- 24-7 access to support services

# Transitional and Educational Programs

**Independent living educational opportunities for Bellwoods clients and other members of the Toronto community**



- MILE
- Community Connect
- Community Cluster Programs
- Workshops

# Transitional Programs

## *MILE*

- Home and community skill development in client homes or in community
- The focus of the program is personal safety and the prevention of hospitalization

## *Community Connect Program*

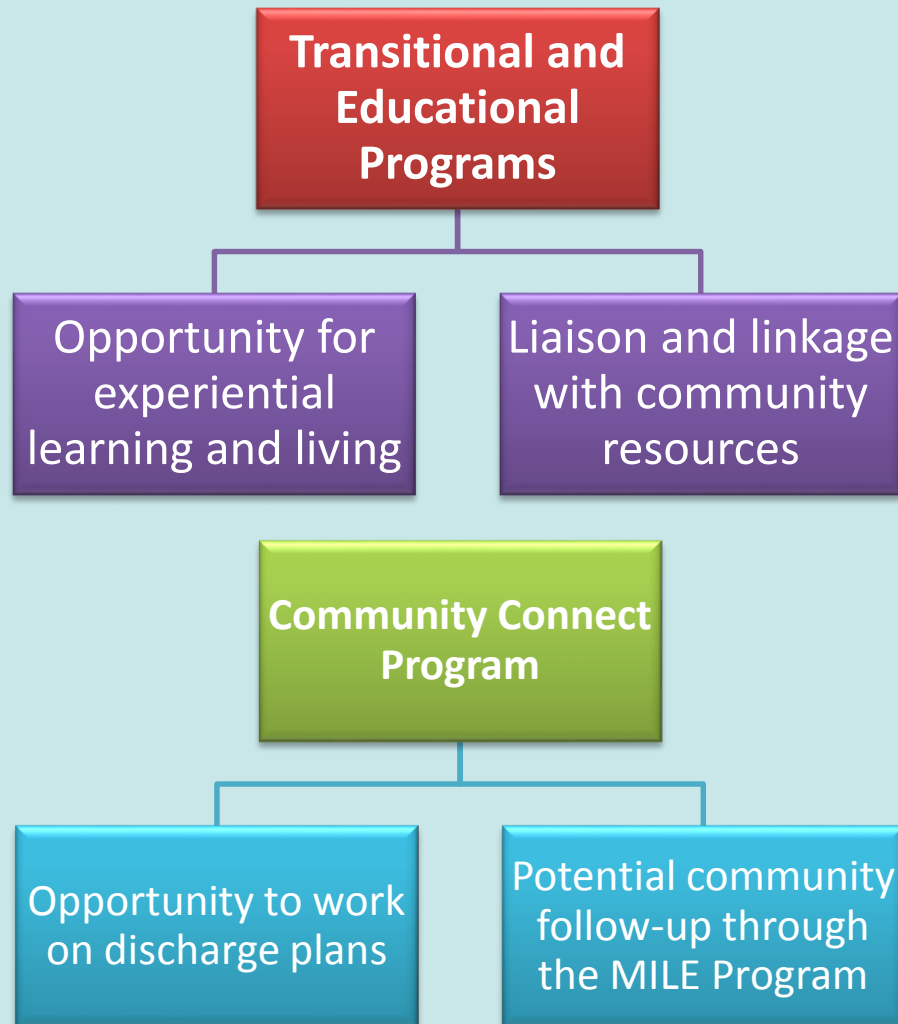
- At Bellwoods Park House
- To assist hospital patients or those living in Long Term Care Homes (LTCHs) to transition to the community in a safe environment (time-limited)

## *Community Cluster Programs*

- At Sudbury Street and Deauville Place
- To assist individuals in the community, hospital patients, or those living in (LTCHs) to live in a safe environment within the community (permanent)



# Core Benefits of...



# Our Staff



# Our Board of Directors: Governance Role



# Our Management Team



Director,  
Communications &  
Strategic Development



Director, Human Resources  
& Organizational  
Development



Director, Client  
Programs



Director,  
Community Services



Chief Financial &  
Information Officer



Director, Assisted  
Living



Interim CEO/ED

# Bellwoods' Financial Scenario 2013-14

## We are one of the largest attendant service providers in Toronto

\$11.5 Million Assets

\$1.6 Million Net assets

\$9.1 Million service and housing budget

324 individual clients served

105 new clients served

102 clients assisted to transition from waitlist to community

# Bellwoods' Key Partnerships

## Services

- Toronto Central Local Health Integration Network (TC LHIN)
- Toronto Central Community Care Access Centre (TC CCAC)
- Hospitals – acute, rehabilitation, complex continuing care
- Community Support Services
- Other partners supporting shared clients and initiatives

## Housing

- City of Toronto
- Government of Ontario
- Canada Mortgage and Housing Corporation (CMHC)
- First National Financial LP
- St. Clare's Multifaith Housing Society
- Mahogany Management



# Formal Partnership Examples - Bellwoods: Community Cluster Programs

## 5 Deauville Lane and 180 Sudbury

- A partnership that brings together housing and services. This includes Bellwoods , housing provider and TCCCAC
  - 15 accessible housing units
  - Created housing subsidies
  - Access to ALC patients
  - Services include: personal support and independent living education
  - Referral agreements exist for services/housing agreements exist for housing

## St. Clare's Multifaith

- 5 affordable and accessible housing units
- Working together with a broader community development partnership
- There is more than 14 partner agencies that work towards a common community development goal

# Informal Partnership Examples - Bellwoods: Women's Residence, Community Connect

- Many informal partnership arrangements amongst community partners such as TCCCAC, other CSS agencies, and hospitals

## Women's Residence

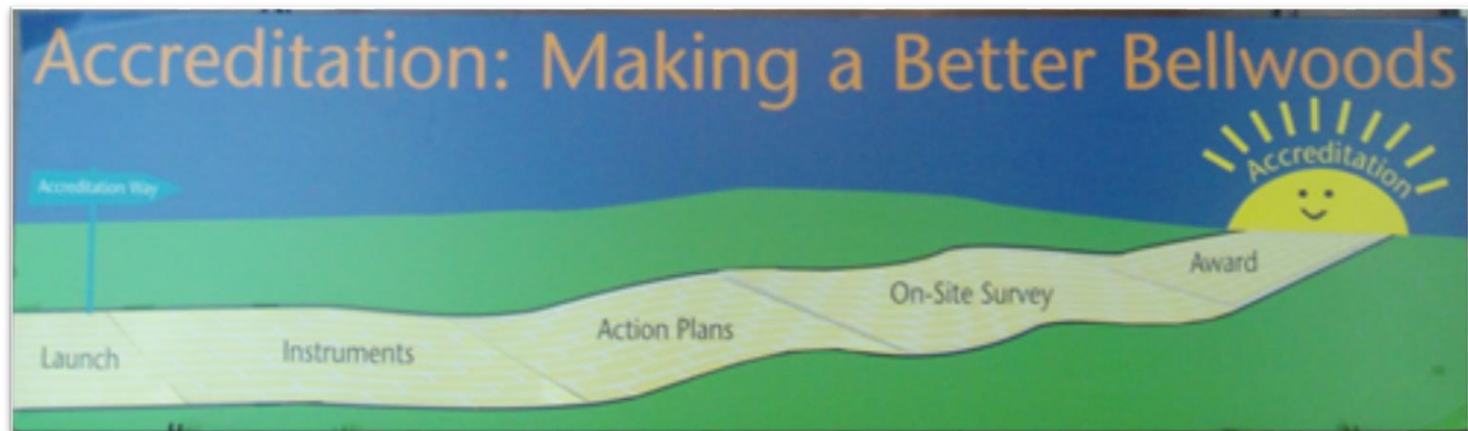
- City of Toronto funded long term shelter
- Bellwoods provides support to a specific population with physical support needs and housing needs, housing supports and independent living education and may or may not provide personal care supports to these individuals after transition

## Bellwoods Community Connect Program

- Provides accessible and affordable housing
- Transition supports for ALC patients or persons living in LTCH
- Services include personal support services and independent living education
- Many referral hospitals and LTCH into this program

# Pathway to a Bright Future

- Accreditation Canada Award 2007, 2010, 2013-2017
- Ontario Healthcare Reporting Standards (OHRs) for Community Support Services compliant







MURIEL HEYLAND LOUNGE





***Collaboration and Team Work Can  
Go a Long Way to Make  
Independence a Reality***