



BELLWOODS

INNOVATING INDEPENDENCE

COMMUNITY REPORT 2018



WHO WE ARE

Established 61 years ago, Bellwoods is a charitable, not-for-profit organization providing community-based, client-directed support services, client and family-centred care, Independent Living education programs, and accessible, affordable housing for persons with physical support needs living in the Toronto area. Bellwoods has been accredited by Accreditation Canada since 2007.

Bellwoods focuses on meeting community needs through partnership development with other healthcare, community, and housing organizations, to support health system priorities established by the Ontario Ministry of Health and the City of Toronto. Our personal support services and Independent Living programs are available to clients who live in their own accommodations within the community, in our Housing Hubs, or Supportive Housing projects. Our volunteer Board of Directors is drawn from the community.

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I first started with Three Trilliums, then I migrated with the cross overs of organizations: from Three Trilliums to Canadian Red Cross and now Bellwoods. Working at all three organizations has been a positive experience. The one part I enjoy the most about my job, is the interaction with the clients.



Shanita Dudhnath
Support Service Worker (SSW),
Walton Place



WHAT WE BELIEVE IN

Our Vision

We envision a future where barriers do not exist

Our Mission

Transforming lives through excellence and innovation in Independent Living

Our Values

- Client & family centred services
- Delivering high quality programs
- Building collaborations & partnerships
- Performance excellence
- Ensuring staff are valued, engaged & supported

Our Partners

Services

- Toronto Central Local Health Integration Network (TC LHIN)
- TC LHIN Home & Community Care
- Hospitals – acute, rehabilitation, complex continuing care
- Community Support Services
- Other partners supporting shared clients and initiatives

Housing

- City of Toronto
- Government of Ontario
- Canada Mortgage and Housing Corporation (CMHC)
- First National Financial LP
- St. Clare's Multifaith Housing Society
- Mahogany Management

Funding for Bellwoods has been provided by the: Toronto Central Local Health Integration Network (TC LHIN), Government of Ontario, City of Toronto, Canada Mortgage and Housing Corporation (CMHC), and First National Financial LP.

MESSAGE FROM BOARD CHAIR & CEO

This past year has been a busy one for Bellwoods. We embarked on many projects that were completed successfully. These efforts included partner engagement, integration activities, quality improvement initiatives and the roll-out of a new scheduling software system and smartphones for all frontline staff. Bellwoods' decision to proceed with these projects was based on evolving accountability expectations of health service providers; a need to build critical mass and ensure operations are sustainable; a desire to improve our clients' experience; and the organization's wish to broaden opportunities with our current partners.

We implemented a healthcare and information management software, AlayaCare, completed a program transfer of Supportive Housing and Attendant Outreach from Canadian Red Cross, participated in a Charity Auction and raised funds of \$13,191 for our organization. We would like to thank our board of directors and many others for their support in these endeavours.

We are also grateful to our partners for their support as we seek to provide new accessible, affordable housing and community supports for individuals reintegrating into the community.

We are in the process of being accredited by Accreditation Canada with a team goal to meet the best-in-class standards established by Health Standards Organization (HSO).

In the coming year, our goal will be to continue to grow and evolve. Our Board will work to ensure the organization's leadership is strong and our plan is sustainable and inspirational. To that end, we have three mission critical

committees to support good governance: a Resource and Quality Committee, External Relations Committee and a Governance Committee. All committees have work plans designed to build on our strategic plan.

At the board level, we bid farewell to Susan Jewell, John McMillan, and Allan Rewak and welcomed Ron Kelusky. They were succeeded by Martin Anderson, Barbara Baca, Heather Brien, Sarah Broad, Angela Hantoumakos, Gabrielle Bochynek, Timothy Pervin, Alexander Sandahl and A. Paul Williams.

As the new Chair of the Board for 2017-2018, it has been a pleasure to serve our clients and staff and collaborate with the board of directors. Thank you to the members of the board and our inspirational staff for their hard work and commitment to our clients this past year.

2018-19 will hold new opportunities and challenges for our organization, we are confident our Board of Directors, Senior Management Team, and all our staff will work together to form a successful future for Bellwoods!



Heather Brien
Chair/President



Lori Holloway
CEO

YEAR IN REVIEW 2017-18

We are pleased to share an overview of the achievements during 2017-2018 that demonstrated our commitment to transforming lives through excellence and innovation in Independent Living.

The comprehensive transfer of Red Cross's Toronto supportive housing and attendant services program to Bellwoods is one example. Since starting the transfer in January 2018, Bellwoods has proceeded thoughtfully to proactively engage clients, families and our frontline staff in the process, in an effort to show how program integration of this nature can be successful. This type of merger of clients and staff depends on careful operational and cultural harmonization; so far, our efforts have been successful, as the integration has been smooth.

As one of the first steps toward pursuing additional financial avenues to help fund our operations, Bellwoods took part in its introductory fund-raising event, the *iHeart Neighbourhood Charity Auction*. A successful collaboration with four other partner organizations, Bellwoods helped organize, promote, and execute the fundraiser, which took place February 13, 2018 at Daniels Spectrum. The total amount raised for all organizations combined: \$66,224; Bellwoods raised \$13,191, exceeding our goal of \$10,000. Thanks to all who attended and/or supported this event!

Client engagement sessions were held regularly throughout the year at our various housing sites. Clients from across programs were invited to attend, with topics such as use of ad-hoc services, the Red Cross program transfer, social event planning like our summer BBQ, volunteer opportunities, and updates on our new software rollout, AlayaCare. Regular staff meetings, as well as one-on-one and small group meetings, were formed to discuss the impact of the Red Cross program transfer and expected timelines. During these sessions, staff and clients raised many valuable questions and gained clarity about various issues related to the transition.

This past year, Bellwoods received a grant for our New Horizons for Seniors Program (NHSP): a community-based intergenerational volunteer project designed to connect seniors so they can contribute, learn and lead more active lives. An advisory group of clients, community volunteers and staff met regularly to organize and coordinate project key deliverables that engage our local community in outreach events and search for new volunteer opportunities.

Bellwoods continues to work with the Toronto Central LHIN and with health service providers (HSPs) in managing the care and transition of alternate level of care (ALC) patients in hospital back to the community. Bellwoods CEO Lori Holloway is a co-lead for the Reintegration Care Models oversight committee. We have also been involved in assisting this initiative by providing support for a new centralized triage and referral service for all reintegration care models in the Toronto Central LHIN, including respite services.

BELLWOODS' 60TH ANNIVERSARY



Bellwoods has built a solid and secure foundation that ensures growth and cements the legacy of its pioneering founders by creating innovative programs and services that truly transforms lives.

Bellwoods' continued growth is the result of our staff, clients, Board Members, Members and Community Partners. We are proud to reach our 60th anniversary. This huge achievement is the result of six decades of innovation and hardwork.



BOARD AND TEAM MEMBERS 2017-18

Our Board of Directors



Martin Anderson
Director



Timothy Pervin
Director



Barbara Baca
Director



Alexander Sandahl
Treasurer/
Secretary



Gabrielle Bochynek
Director



A. Paul Williams
Director



Heather Brien
Chair/President



Angela Hantoumakos
Director



Sarah Broad
Director



Ron Kelusky
Director

Our Management Team



Susan Andrew
Vice President,
Client Services



Nelia Cabral
Director,
Client Services



Sharri-Ann Edmunds
Director,
Client Services



David Gibson
Director, HR &
Organizational Dev't



Lori Holloway
Chief Executive
Officer



Harriet Jamieson
Director, Transitional
Programs



Abdul Machher
Chief Financial &
Information Officer

STAFF SERVICE MILESTONES 2017-18



Teresita Cayaco
Josefina Dumalanta
Imelda Dizon
Dolapo Olasanmiju
Shiyamala Lazarus

Susan Ula
Tapasi Chatterjee
Uranchimeg Dambal
Charles Nwachukwu
Anne Persram



Diane Dockray



Keswarlall Thani
Tessa James

Avril Playfair
Jan Mowat



Anna Yip
Artur Mehmeti
Aster Kinfe
Juliet Thompson
Victoria Casero

Alicia Drzewicki
Sacha Heravi
Regina Quainoo
Shawn Reynolds



Jackie McLaren
Edith Samad



I joined Bellwoods in August 2011. I enjoy working with my colleagues as they are a fun group. I get fulfillment from my work, as I feel my administrative duties contribute to improving the lives of others. There have been many positive changes in the company over the last few years which have provided me an opportunity to learn and grow.



Jennifer Heaton
Clerical Assistant



OUR DONORS

Special thanks to our donors/sponsors who made a contribution to Bellwoods between April 1, 2017 to March 31, 2018 (alphabetical order).

A. Paul Williams
A.C.D. Wholesale Meats Ltd.
Affordable Property Management Inc.
Al Blarvie
AlayaCare
Albert Luk
American Express
Barbara Baca
BDO Canada LLP
Beth Malcolm
Commercial Mortgage Lenders Golf
Corpus Sanchez International

Dales Pharmacy
Gabrielle Bochynek
Greg Shaw & Associates Inc.
Hilary Manonion
Iler Campbell LLP
Informa Canada Inc.
Jarvis & Associates
Joe McReynolds
Lori Holloway
Mahogany Management
Mandarin Restaurant
Metro
Michael Peterson
Miller Thomson LLP

Nursing & Homemakers Inc.
OASSIS
Office Central
R. Bruce Brydon
RBC Foundation
Robert C. Taylor
Saint Elizabeth Health Care
Santis Health Inc.
Shoppers Drug Mart
Telus
Todd English
Triovest

WE THANK YOU!



**DONATE
THE GIFT OF
INDEPENDENT
LIVING**



You can choose to support Independent Living too. To make a charitable donation, you can:

- Make a secure charitable donation online through Canada Helps: www.canadahelps.org/dn/3900
- Contact Bellwoods admin at: (416) 696-9663 ext. 206
- E-mail Bellwoods admin at: admin@bellwoodscentres.org

All donations are welcome and appreciated. Your gift will benefit those whom Bellwoods works with to improve their quality of life. Thank you!

PROGRAMS AND SERVICES

Supportive Housing

Supportive Housing Services includes access to Transitional Independent Living Programs and 24-hour on-site access to personal support services.

Accessible Housing includes transitional, and permanent accommodation in a range of settings with subsidized rents. Bellwoods owns and provides services and programs to two dedicated Supportive Housing buildings, and provides services and programs in integrated apartment settings.

- **Park House**
Bellwoods Park House has 32 fully accessible one-bedroom and bachelor apartments. 21 units are dedicated to the Community Connect Program.
- **Dundas Project**
Dundas Project has 31 fully accessible one-bedroom apartments.
- **Mimico Project**
Mimico Apartment Project has 13 accessible one-bedroom and two-bedroom apartments integrated into the Mimico Cooperative Apartment Project.
- **Elm Street**
Elm Street has 13 fully accessible one-bedroom apartments.
- **Walton Place**
Walton Place has 12 fully accessible one-bedroom apartments.



Community Services

Attendant Outreach Services (AOS)

AOS provides pre-booked personal support services for people with physical disabilities living in the community. These services can be provided in the client's home, place of competitive employment, and/or place where clients are pursuing a degree/diploma/certificate. Services are available throughout the Toronto area, between the hours of 6:00 am and 12:00 midnight, on a pre-scheduled visitation basis.

Housing Hubs

Bellwoods' Sudbury and Deauville Housing Hubs provide opportunities to clients to live safely in accessible, affordable, and permanent home options, providing supportive housing level of service in a community service model. Clients have 24/7 access to personal support services on a prescheduled and ad-hoc basis in a community setting. Our Housing Hubs include access to the MILE Program.

The Housing Hubs are targeted to improve access for individuals in the community, Long Term Care Home residents, as well as individuals designated as Alternate Level of Care (ALC) who are leaving the hospital to live permanently in a safe environment within the community.

- **Sudbury** located at 180 Sudbury Street, Toronto. Clients live in 9 accessible apartments
- **Deauville Place** located at 5 Deauville Lane, Toronto. Clients live in 10 accessible apartments

Transitional Independent Living Programs

Independent Living Programs maximize independence and quality of life, and cover areas related to an individual's well-being,

such as home safety, communication skills, mobility and seating, and health and wellness. Program coordination support is provided by working with clients to support life-skills related goals and to coordinate access to relevant resources in the system.

Community Connect (CC) Program

CC Program at Park House facilitates the transition of individuals from hospitals and Long Term Care Homes to their optimal living environment. Through safe living education and 24/7 access to personal support services, the program focuses on clients' ability to live safely in an accessible home environment. The CC Program is available for up to 6 months.

The MILE Program

Focuses on home and community skills development to maximize safety and Independent Living in the community through the provision of education and support for identified and time limited objectives.

Caregiver ReCharge Program

Offers short term, in-home respite support to caregivers who are experiencing high levels of stress caring for family members who have been recently discharged home from Toronto Central Local Health Integration Network (LHIN) hospitals.

- Applications are received through Centralized Referral Management (CRM)
- No charge for service

Service Features

- In-home respite available any time of day during the week/weekend
- Skilled care coverage provided by trained staff for activities normally completed by caregiver

Strategy Roadmap 2016-21

DELIVERING ON OUR VISION

WE ENVISION A FUTURE WHERE BARRIERS DO NOT EXIST

SUPPORTED BY OUR ORGANIZATION VALUES

Client & Family Centred Services

We believe in order to meet their needs, clients, families and their support networks must be actively involved in the evolution of their services.

Delivering High Quality Programs

We believe in order to be a leader in quality and safety, our services must reflect emerging and best practices that are evidence informed.

Building Collaborations & Partnerships

We believe collaborations and partnerships are key to achieving our clients' goals.

Performance Excellence

We believe continuously improving our operations will ensure effective utilization of all resources entrusted to our stewardship.

Ensuring Staff are Valued, Engaged & Supported

We believe by creating an environment where staff are engaged and empowered, our collective goals will be achieved.

THROUGH A COMMITTED FOCUS ON 3 STRATEGIC PRIORITIES

#1: Innovate & Collaborate to Meet the Growing Needs of Our Clients

Engage our clients, family, and support networks to ensure our activities align to their needs.

Develop supportive partnerships, collaborations and functional integrations that will enhance the services we offer to our clients.

Find program and service solutions that will meet the changing needs of our complex client population.

#2: Demonstrate Our Excellence in Assisted Living

Continue to work with traditional and non-traditional partners to find supportive environments and housing which enhance wellness, quality of life, and equity across the system.

Develop best practices, implement data driven decision making and pursue opportunities to participate in research, partnerships, and collaborations.

Ensure that Bellwoods is aligned with system priorities including equity and social determinants of health needs.

#3: Broaden Our Impact

Look for opportunities to expand our clients services through our successful enhanced assisted living program, hub and spoke model and client directed services to new client populations.

Pursue opportunities to remove barriers for young people, adults and seniors with physical and other disabilities so they can actively participate in the workforce and society.

Be available as subject matter experts to public and private sectors on accessibility, and how to serve complex client populations.

TO DELIVER ON OUR MISSION

TRANSFORMING LIVES THROUGH EXCELLENCE AND INNOVATION IN INDEPENDENT LIVING

BELLWOODS 2016-19 STRATEGIC PLAN: SUMMARY OF RESULTS 2017-18

2017-18 Success Indicators Year 2

Indicators	Actions
Conduct a gap analysis/ needs assessment to address any service gaps	<ul style="list-style-type: none"> - During 2017-18, a review was conducted on Community Connect (CC) Program and recommended improvements are in process. Additionally, a housing security resource was brought on contract until March 31, 2018 to support the facilitation of community integrations for transitional clients.
Improve client response rate and overall rating by 5%	<ul style="list-style-type: none"> - Quarterly client satisfaction results are showing steady improvement on all indicators.
Develop strategies for client engagement	<ul style="list-style-type: none"> - Work has been completed as part of an overall engagement plan for Canadian Red Cross (CRC) integration and accreditation requirements. - A new position is being created to support quality improvement and client and caregiver engagement going forward.
Review statistical information related to waitlist to find ways to improve access to service	<ul style="list-style-type: none"> - Working closely with Home and Community Care to onboard clients more quickly to Attendant Services through the TC LHIN program "Right Place of Care" (RPOC). - 6 new clients came on service under the RPOC in 2017/18. - Bellwoods also took on 6 new students in need of Attendant Outreach (AO) school supports in the fall of 2017.
Successful integration of Canadian Red Cross (CRC) programs	<ul style="list-style-type: none"> - A detailed implementation plan was implemented and a successful program transfer happened January 18th. As well, Bellwoods successfully negotiated with the union, SEIU in order to harmonize the two separate collective agreements into one by March 31, 2018.
Broaden our impact by offering new program and services	<ul style="list-style-type: none"> - Bellwoods successfully launched new programs in 2017/18: Centralized Intake and Referral program for Reintegration Care Models in TC LHIN as well as the launch of a new Caregiver ReCharge Respite service under the same program.

Looking Ahead as We Move Forward

This past year was a time of growth, continued elevation of partnerships, and strategic alignment of our processes and approach to the increased expectations of healthcare service providers.

Industry Interconnectivity Leading to Growth

As the need for the healthcare service provider industry to become both more consolidated and more interconnected, Bellwoods has adapted, championing new avenues for partnerships and providing opportunities for like-minded organizations to integrate their services completely with Bellwoods if desired.

New Paths to Financial Sustainability

Diversification of revenue sources is important for healthcare service organizations. We have taken our first steps toward pursuing additional financial avenues to help fund our operations via other funding initiatives and programs through the Ministry. We will continue to explore and secure other financial revenues to help fund our operations.

Proactive Client Engagement

Enhanced communications with our clients and staff is an important part of Bellwood's modernization, as we believe that our relationships with our clients, as well as our clients' overall comfort, is improved by having as much information as possible about our services, facilities, and processes. 2018-2019 will see an even greater emphasis on engagement.

Contributing to Healthcare Improvements

As the new fiscal year commences, we will continue to promote our openness to further opportunities that connect and integrate the Assisted Living Services and Personal Support Independence Services of other organizations with our own.

Moving into 2018-19...

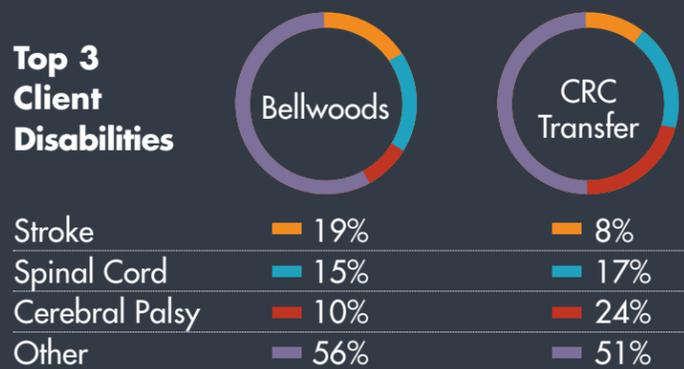
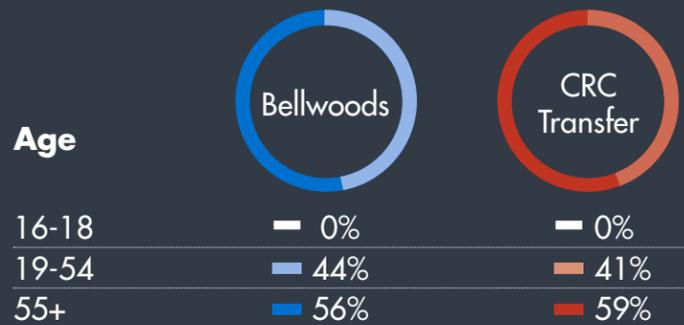
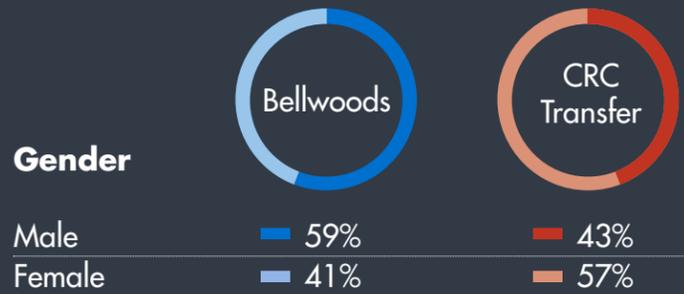
Bellwoods looks forward to continuing to foster an environment of positive change and excellence through creative innovation, partnerships and collaboration, accountability, and delivering quality services and programs.



BELLWOODS BY THE NUMBERS

Bellwoods (BCCL) data are based from April 1, 2017 – March 31, 2018 and Canadian Red Cross (CRC) Transfer data from January 17, 2018 – March 31, 2018.

Our Clients



Our Typical Client

Together (Bellwoods and CRC transfer), our clients are male, an average age of 55 with spinal cord injury and stroke being represented equally

Bellwoods Service Delivery Outcomes 2017-18:

39% more clients

served within the organization compared to the Multi-Sector Service Accountability Agreement (M-SAA) target

- Supportive Housing served 21% more clients than M-SAA target (92 clients)
- AO/MILE served 49% more clients than M-SAA target (208 clients)

25,403

resident days achieved in BCCL Supportive Housing

1,791

resident days in CRC transfers

Service hours

Bellwoods
68,816

CRC transfers
12,480

Number of clients served

419

Bellwoods: 302

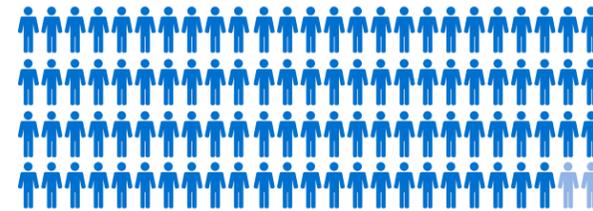
- SH exceeded targets by 52% (116 clients)
- AO/MILE exceeded targets by 33% (186 clients)

CRC transfers: 117

Sources of New Clients

From Bellwoods

(Based on data from 56 new clients served between April 1, 2017 – March 31, 2018)



98% Rehab & Acute Care Hospital

2% Attendant Service Application Centre (ASAC)**

**ASAC is the centralized point of access for individuals with physical disabilities applying for Attendant Services in Toronto and York Region.

From CRC Transfer

(Based on data from 115 new clients served between January 17, 2018 – March 31, 2018)



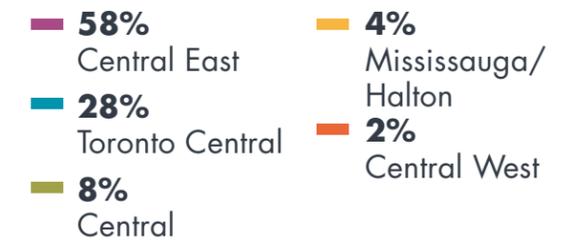
100% Attendant Service Application Centre (ASAC)**

Service Provision to Client by LHIN

Bellwoods



CRC Transfer





FEATURE STORY

A POSITIVE ATTITUDE WILL LEAD TO POSITIVE OUTCOMES

An article about Karin Collins
Walton Place, Supportive Housing Client

In 2016, Karin Collins was living in a non-accessible shared home in Toronto receiving minimal services for Multiple Sclerosis. She was able to walk using a brace, however, as her illness progressed, her living situation became less ideal and she was in need of additional support. In the Fall, Karin received an offer from Canadian Red Cross (CRC), now part of Bellwoods, for a fully accessible one-bedroom apartment at their Walton Place Supportive Housing site.

Within a few months of her arrival, Karin lost her ability to walk. Though she made efforts to regain her abilities, she made the decision to be happy with her life regardless of how her disability progresses, starting each morning with a positive attitude.

Karin considered the unit at Walton to be a blessing and she says she "couldn't survive without the assistance." Living at Walton makes it possible for her to achieve her goals and to live independently with the assistance of the Personal Support Workers (PSWs). Karin states that "this supportive housing gives me the opportunity to live the best life that I can. I am so grateful to be living at Walton Place."



Karin's housing change has allowed her to continue her passion for cooking and her personal blog, KitchenDivas.com. Her website has a large social media following, she currently has 100,000 Facebook followers, and the support of multiple sponsors. Karin has the freedom to work and run her venture from home. She states, "you can't waste your life doing nothing." Karin started the website doing the preparation, cooking, filming and production on her own, however, it has become more of a challenge for her. Now, PSWs step in and help where needed, especially with food preparation.

she can remain as independent as possible, for as long as possible.

What does Independent Living mean to you?

Karin believes that Independent Living means that she is able to do all the things people without physical limitations can do. The assistance she receives from Bellwoods allows her to thrive and feel independent. She is capable of having a fulfilling life because she gets to do what she loves in an environment that she is comfortable in.

I couldn't survive without the assistance...this supportive housing gives me the opportunity to live the best way of life that I can attain while living at Walton.

How has CRC/Bellwoods impacted your life?

Before moving into Walton Place, Karin had limited access to services which left her searching for alternatives. Now, she sees the difference in services and how much of a positive impact Bellwoods has recently had in her life. Karin speaks highly of the staff at Bellwoods because they provide her the care that she needs daily and have access to 24-hour on-site personal support services in case of an emergency. Karin knows she can rely on the staff because she feels comfortable and confident in their abilities in providing care. She feels much more secure knowing this and is so grateful for the peace of mind. Karin continues to have a positive attitude and is more optimistic about her future since becoming a member of the Bellwoods community. The support of Bellwoods has made all of this possible.

Prior to her current role as a Kitchen Divas, Karin was a high school teacher for more than 10 years where she specialized in working with students with special needs in Durham, Ontario.

One of Karin's personal mottos is "learn to endure and thrive with my disability." At the beginning of 2018, Karin decided that this was her year to try to overcome some of her physical challenges; she made the decision to stay physically fit, despite her limitations. Karin contacted Variety Village and began their exercise program to improve her mobility. She also started exercising at home and is utilizing physiotherapy to help regain her physical strength. Both the exercise programs and physio have encouraged Karin to continue striving to improve her physical capabilities so

INDEPENDENT AUDITORS' REPORT

To the Board of Directors of
BELLWOODS CENTRES FOR COMMUNITY LIVING INC.

The accompanying summarized financial statements, which comprise the summarized balance sheet as at March 31, 2018 and the summarized statement of operations and changes in unrestricted net assets for the year then ended, and the related notes are derived from the audited financial statements of **Bellwoods Centres for Community Living Inc.** for the year ended March 31, 2018.

We expressed an unmodified audit opinion on those financial statements in our auditors' report dated May 28, 2018.

The summarized financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summarized financial statements, therefore, is not a substitute for reading the audited financial statements of **Bellwoods Centres for Community Living Inc.**

MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL STATEMENTS

Management is responsible for the preparation of the summarized financial statements on the basis described in note 1.

AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on the summarized financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, **Engagements to Report on Summary Financial Statements.**

OPINION

In our opinion, the summarized financial statements derived from the audited financial statements of **Bellwoods Centres for Community Living Inc.** as at March 31, 2018, and for the year then ended are consistent, in all material respects, with the audited financial statements, on the basis described in note 1.



Chartered Professional Accountants,
Licensed Public Accountants

Toronto, Canada,
May 28, 2018

SUMMARIZED BALANCE SHEET

AS AT MARCH 31

	2018 (\$)	2017 (\$)
ASSETS		
Current assets	5,886,225	3,978,995
Capital assets	5,248,435	5,786,970
Deposits and other assets	955,611	994,927
	12,090,271	10,760,892
LIABILITIES AND NET ASSETS		
Current liabilities	2,865,698	1,503,634
Mortgages payable - long-term portion	1,663,575	1,743,570
Loan payable - City of Toronto - long-term portion	311,903	340,350
Deferred contributions for capital asset replacement reserve	1,832,820	1,613,981
Deferred capital contributions [Note 3]	2,911,512	3,203,129
Deferred rental contributions [Note 3]	828,484	882,200
Total liabilities	10,413,992	9,286,864
Net assets		
Jean Lauder Memorial Fund	162,050	162,050
Unrestricted	1,514,229	1,311,978
Total net assets	1,676,279	1,474,028
	12,090,271	10,760,892

SUMMARIZED STATEMENT OF OPERATIONS AND CHANGES IN UNRESTRICTED NET ASSETS

FOR THE YEAR ENDED MARCH 31

	2018 (\$)	2017 (\$)
REVENUE		
Ontario Ministry of Health and Long-Term Care and Toronto Central Local Health Local Network grants	9,585,658	8,083,098
City of Toronto grants	275,233	263,161
Rental income from tenants	296,839	321,385
Investment and other income	471,931	334,620
	10,629,661	9,002,264
EXPENSES		
Salaries and benefits	8,006,946	7,020,133
Other	2,174,075	1,702,421
	10,181,021	8,722,554
Excess of revenue over expenses for the year before amortization	448,640	279,710
Amortization of deferred capital contributions and capital assets, net	(246,389)	(252,225)
Excess of revenues over expenses for the year	202,251	27,485
Unrestricted net assets, beginning of year	1,311,978	1,284,493
Unrestricted net assets, end of year	1,514,229	1,311,978

See accompanying notes on page 22

NOTES TO SUMMARIZED FINANCIAL STATEMENTS

MARCH 31, 2018

1. SUMMARIZED FINANCIAL STATEMENTS

The summarized financial statements are derived from the complete audited financial statements, prepared in accordance with Canadian accounting standards for not-for-profit organizations as at March 31, 2018 and for the year then ended.

The preparation of these summarized financial statements requires management to determine the information that needs to be reflected in the summarized financial statements so that they are consistent in all material respects with, or represent a summary of, the audited financial statements.

These summarized financial statements have been prepared by management using the following criteria:

[a] the information in the summarized financial statements is in agreement with the related information in the complete audited financial statements; and

[b] that, in all material respects, the summarized financial statements contain the information necessary to avoid distorting or obscuring matters disclosed in the related complete audited financial statements, including the notes thereto.

Management determined that the statements of changes in internally restricted net assets and cash flows do not provide additional useful information and, as such, has not included them as part of the summarized financial statements.

The complete audited financial statements of the Bellwoods Centres for Community Living Inc. [the "Organization"] are available upon request by contacting the Organization.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The following summary of significant accounting policies is set forth to facilitate the understanding of the summarized financial statements.

Revenue recognition

The Organization follows the deferral method of accounting for contributions, which include grants, bequests and other donations. Grants and bequests are recorded in the accounts when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured. Other donations are recorded when received, since pledges are not legally enforceable claims. Unrestricted contributions are recognized as revenue when initially recorded in the accounts. Externally restricted contributions are deferred when initially recorded in the accounts and recognized as revenue in the year in which the related expenses are recognized.

Restricted contributions for the purchase of capital assets that will be amortized are deferred and recognized as revenue on the same basis as the amortization expense related to the acquired capital assets.

Rental income from tenants is recognized as earned when rental services are provided.

Investment income is recognized in the statement of operations when earned, other than income earned on the capital asset replacement reserve which is added to the reserve balance.

Capital assets

Purchased capital assets are recorded at acquisition cost less accumulated amortization. Capital assets are amortized on a straight-line basis over the following periods:

Tangible

Buildings	20 years
Building improvements	18-25 years
Furniture and equipment	5 years
Computer equipment	3 years
Leasehold improvements	Term of lease

Financial instruments

Long-term debt, which comprises mortgages payable and loan payable – City of Toronto, are initially measured at fair value, net of transaction costs, and are subsequently measured at amortized cost. Transaction costs are amortized using the straight-line method.

All other financial instruments, including accounts receivable, fixed income investments and accounts payable are initially recorded at their fair value and are subsequently measured at cost, net of any provisions for impairment.

3. DEFERRED CAPITAL AND RENTAL CONTRIBUTIONS

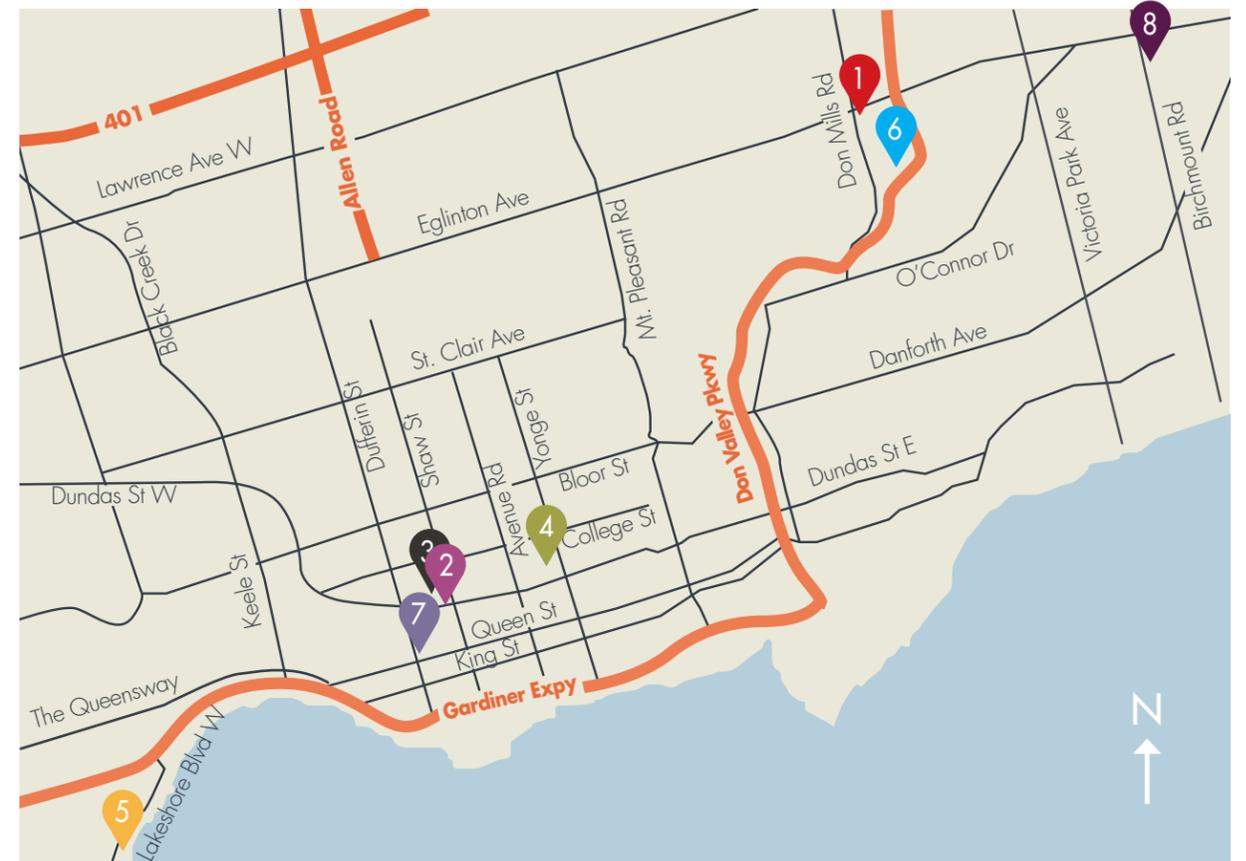
Included in deferred capital contributions is a forgivable loan from Canada Mortgage and Housing Corporation ["CMHC"], which is part of the funding provided by the three levels of government for the supportive housing project [1082 Dundas Street West] at the south end of the Shaw Street property. This loan was granted by CMHC on behalf of the Ontario Ministry of Municipal Affairs and Housing.

The loan is repayable on May 1, 2034. According to the agreement, the loan is forgivable if the Organization is in compliance with the conditions set. As at March 31, 2018, management believes the Organization is in compliance with the conditions set. Since the Organization expects to remain in compliance with the conditions required for the loan to be forgiven, this loan has not been recorded as loans payable.

Interest is to be charged at the higher of [i] current prime rate for a commercial first mortgage having a five-year term, plus 2% or [ii] the interest rate applicable to the first mortgage registered against the title to the property, plus 2%; however, this interest will also be forgiven as long as the conditions are met. As at March 31, 2018, management believes the Organization is in compliance with the conditions set and, accordingly, no interest has been accrued.

Deferred rental contributions represent funds received from the Toronto Central Community Care Access Centre for the buy-down of the rental charges at the Deauville Place Apartments and 180 Sudbury Project II. The purpose of these units is to provide affordable rental housing to alternate level of care patients. For the Deauville Place Apartments, the monthly rental charges were bought down for a period of 20 years commencing April 1, 2012. For the 180 Sudbury Project II, the monthly rental charges were bought down for a period of 20 years, commencing in fiscal 2013.

OUR LOCATIONS



* Map not to scale

- 1 **Head Office & Outreach Services:**
 789 Don Mills Road, Suite 701
 Toronto, ON M3C 1T5
- 2 **Park House & Community Connect Program:**
 300 Shaw Street
 Toronto, ON M6J 2X2
- 3 **Dundas Project & MILE Program:**
 1082 Dundas Street West
 Toronto, ON M6J 1X1
- 4 **Elm Street:**
 25 Elm Street Suite 404
 Toronto, ON M5G 2G5
- 5 **Mimico Apartment Project:**
 1 Summerhill Road, Suite 307
 Toronto, ON M8V 1R9
- 6 **Deauville Place:**
 5 Deauville Lane
 Toronto, ON M3C 0J8
- 7 **Sudbury Project:**
 180 Sudbury Street
 Toronto, ON M6J 0A8
- 8 **Walton Place:**
 835 Birchmount Road, Suite 402
 Scarborough, ON M1K 5K1



For more information on our programs, services and housing, please visit www.bellwoodscentres.org or contact us at admin@bellwoodscentres.org



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