

Broadening our Impact



2018/19 Annual Report to the Community

Who We Are

For over 60 years, Bellwoods Centres for Community Living Inc., with seven locations across Toronto, has supported thousands of adults and seniors with physical disabilities, individuals at risk of homelessness, and individuals with mental health and addiction challenges, with the sole aim of promoting independence, well-being and quality of life. In addition to providing a full range of services in supportive housing (dedicated rent-geared-to-income apartments), Bellwoods provides personal support services to people living in the community. It also offers a range of Transitional Programs including a reintegration care unit, in-home respite, education, and care navigation, that support clients ready to leave hospital following an illness or a debilitating injury helping them to secure sustainable housing and connect with supports in the community.



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Message from Board Chair & CEO

In this year's Annual Report— "Broadening our Impact"—we reflect on Bellwoods' mission: "Transforming lives through excellence and innovation in Independent Living." Our primary goal is to support our clients by delivering the kind of support and services that we would want for ourselves and our own family members.

We accomplished a lot together over the past year. In addition to highlighting individuals and programs that have reached milestones or contributed significantly to our mission, this year's report includes data on our client and service volumes, reflections on new initiatives we launched, and changes to our organizational and leadership structure.

In Spring 2018, Bellwoods received Accreditation Canada's highest designation: Accredited with Exemplary Standing. The surveyors assessed our leadership, governance, programs and services against national standards of excellence. In the supportive housing arena, we continue to expand our efforts to respond to increased demand for our services through innovations grounded in building new partnerships with housing providers to help our clients improve their quality of life and support their integration into the community.

This past year our organization also underwent significant organizational change with the relocation of our Head Office, recruitment of new members to our Senior Leadership Team, and planning for the introduction of a number of new human resource initiatives in 2019/20 that will focus on retention of staff and training development.

We are proud of the extraordinary work that takes place at Bellwoods, building on our more than 60 year legacy. We are committed to continuing to work with our government, hospital and community partners to solve critical issues including access to affordable housing, support for the homeless and bridging the gap for individuals transitioning from hospital following illness, injury or hardship. Equally as important, we need to continue working with our partners to secure services for our current clients to support them as their needs evolve.

On behalf of the Board of Directors, we thank the entire Bellwoods community for their work over the past year. Together we all share an overarching mission, and it's through collaboration that we stand to make the most progress and broaden our impact.



Heather Brien
Chair/President



Lori Holloway
CEO

What We Believe In

Our Vision

We envision a future where barriers do not exist.

Our Mission

Transforming lives through excellence and innovation in Independent Living.

Our Values

- Client & family centred services
- Delivering high quality programs
- Building collaborations & partnerships
- Performance excellence
- Ensuring staff are valued, engaged & supported

Our Partners and Funders

Bellwoods would like to acknowledge the vital support of our partners and funders. We are able to provide innovative and collaborative ways to meet the growing needs of our clients, demonstrate our excellence in Independent Living and broaden our impact because of the collective support of everyone.

Our Partners

Services

- Toronto Central Local Health Integration Network (TC LHIN)
- TC LHIN Home & Community Care
- Hospitals – acute, rehabilitation, complex continuing care
- Community Support Services Partners
- Other partners supporting shared clients and initiatives

Housing

- City of Toronto
- Government of Ontario
- Canada Mortgage and Housing Corporation (CMHC)
- St. Clare's Multifaith Housing Society
- Mahogany Management

Our Funders

Funding for Bellwoods has been provided by:

- Toronto Central Local Health Integration Network (TC LHIN)
- Government of Ontario
- City of Toronto
- Canada Mortgage and Housing Corporation (CMHC)
- Ministry of Health and Long-Term Care (MOHLTC)

Our Board & Management Team

Our Board of Directors is made up of dedicated volunteers who are deeply committed to Bellwoods' vision and mission. The Board is responsible for defining the goals of the organization, and monitoring performance related to strategic and financial targets. Board members represent the health and community care, public services, non-profit, business and education sectors.



2018/19 Board of Directors

Left to right:

Kate Wilkinson (Director), Roslyn Levine (Director), Barbara Baca (Secretary), Heather Brien (Chair/President), Sandi Pelly (Director), Angela Hantoumakos (Treasurer) and Brady Murphy (Director)

Absent:

Gabrielle Bochynek (Director), Sarah Broad (Director), Ron Kelusky (Director), Craig Knowles (Director) and A. Paul Williams (Director)

Our management team, led by Lori Holloway, Chief Executive Officer, is committed to the organization's mission to transform lives through excellence and innovation.



Management Team

Back row, left to right:

Sue Mikulicic (Chief Financial and Information Officer), Suman Seth (Chief Human Resources Officer), Nelia Cabral (Director, Client Services) and Sonia Jacobs (VP, Quality & Client Engagement)

Front row, left to right:

Susan Andrew (VP, Client Services), Lori Holloway (CEO), and Harriet Jamieson (VP, Transition and Special Projects)

Absent: Sharri-Ann Edmunds (Director, Client Services)

Year in Review: 2018/19 Highlights

Below is a sampling of activities and events that drove our efforts this year:

Leadership Milestones

- Achieved Exemplary Standing under the Qmentum Accreditation Program (2018). This is the highest ranking possible and represents an exceptional achievement for all clients, staff and partners who are part of the Bellwoods community. The next survey will be in May 2022.
- Received ONPHA (Ontario Non-Profit Housing Association) Award of Excellence for dedicated housing provider of 2018.
- Participation on a number of LHIN committees and sub-regional working groups focused on advancing the Ontario health care agenda.
- Co-lead of the LHIN-wide ALC transition project testing a series of Short-Term Transitional Care Models (STTCMs) across the LHIN. These models have included 220 reintegration care beds and in-home respite services aimed at supporting the transition of ALC patients from hospital. Bellwoods is serving as the lead agency for this project, providing Project Management and Centralized Referral Management (CRM) for the 14 partners participating in the project.

Program Expansion

- Successful integration of Red Cross Supportive Housing and Attendant Services into Bellwoods with continuity of care maintained for clients and staff.

- Continued expansion of the range of Transitional Programs.
- Launch of the Housing with Layered Supports (HLS) project providing case management and rent subsidies for clients who are homeless and/or at risk of homelessness.

Human Resource, Operational & Infrastructure Renewal

- Successful relocation of the Main Office.
- Base funding increase from the TC LHIN.
- Successful completion of the Social Housing Improvement Program (SHIP) project which included installation of a new HVAC system and windows at the Shaw building.
- Capital improvements at the Shaw and Dundas sites.
- Review of the AlayaCare scheduling software system to optimize its potential.
- Enhanced efforts to respond to Personal Service Workers (PSW) retention challenges.

Our Programs & Services at a Glance

Bellwoods provides specialized housing and support services to individuals with physical care needs. Our programs focus on delivering community-based, client-directed support services, and education programs that support independent living. These programs include supportive housing, housing hubs, attendant outreach and a growing range of new transition programs.

Independent Living Programs

Supportive Housing (SH)

Bellwoods owns and operates two dedicated housing projects (300 Shaw Street and 1082 Dundas), and provides services and programs in three additional accessible housing projects (Mimico Coop, Elm Street and Walton Place) with integrated apartment settings in permanent accommodations.

Housing Hubs

Bellwoods' Housing Hubs (Sudbury and Deauville) provide opportunities to clients to live safely in an accessible, affordable, and

permanent home, providing supportive housing level of service in a community service model. Clients have access to personal support services provided through a community based transitional program and 24/7 access to services and support on a pre-scheduled and ad-hoc basis in a community setting.

Attendant Outreach (AO)

Bellwoods provides pre-booked personal support services for those living in the community. These services can be provided in the client's home, place of employment, and/or education setting.

Our Clients by the Numbers

451
Total Clients served

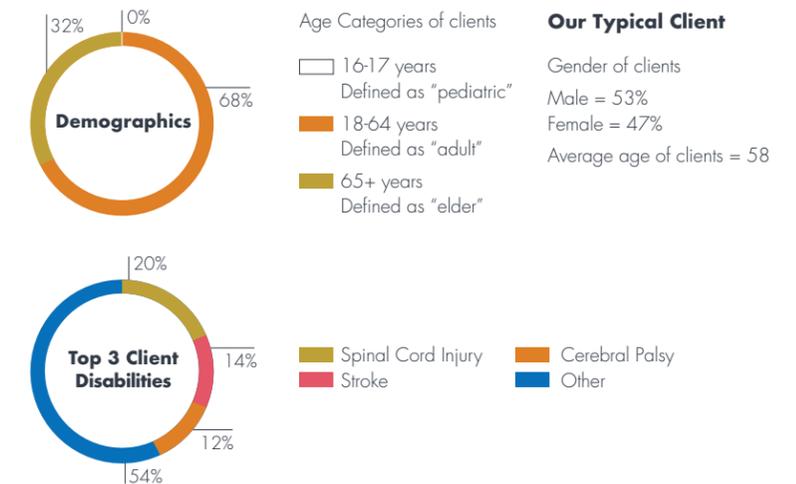
124
Clients served in SH

327
Clients served in AO/MIE and Respite

34,302
Total Resident Days

232,262
Service hours delivered overall

95%
New clients have been sourced from Acute and Rehab hospitals



Client satisfaction: Based on Bellwoods' Client Satisfaction Survey results, specific areas to improve upon were identified. In 2019/20 areas for improvement will include the following: care consistency, call response, and consent for service plan changes.



Our Programs & Services at a Glance

Transition Programs

Mobile Independent Living Education (MILE) Program

A team of skilled independent living facilitators offer client's goal-directed treatment services to maximize their ability to live safely and effectively in a community based environment. Services are provided in the client's home and in the community with a focus on developing skills to promote independent living.

Community Connect – (also referred to as a Reintegration Care Unit (RCU))

Consists of 15 fully furnished barrier-free apartments that support clients in learning how to live safely and independently in a community based environment with pre-scheduled personal support services. Intensive case management is also provided to support clients to develop the skills necessary to independently manage their care needs, provide instruction and development on independent living skill development, and identify housing options, to prepare them for their discharge back into the community. Clients are referred by our hospital partners and if eligible, can participate for up to six months.

ReCharge In-Home Respite Services

Provides support to caregivers through provision of in-home PSW services for caregivers of clients who are returning home from hospital. Services are provided up to 90 days, with the goal of optimizing the caregivers ability to continue caring for the client in the community. As the end of service approaches, navigation to other community resources is provided. Services are not intended to supplement or replace other personal support services provided by other agencies, such as Home and Community Care (HCC), or those accessed through the Centre for Independent Living in Toronto (CILT).

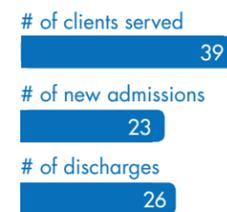
Housing with Layered Supports (HLS)

A project aimed at reducing and preventing homelessness in Toronto by providing flexible and individualized case management support that assists clients to secure permanent, stable housing. The case manager works with each client to ensure they have the skills and support to maintain their housing.

Centralized Referral Management for TC LHIN's Reintegration Care Units and ReCharge programs

Provide referral receiving, management and matching on behalf of all the TC LHIN partners participating in the Short Term Transitional Care Models project. This includes creation/update of standardized referrals forms, central intake for all programs, one number for our hospital partners to call for inquiries, as well as timely and transparent communication to all partners on referral status and progress.

FY 2018/19 RCU - 15 bed unit located at 300 Shaw Street:



Number of successful discharges into the community & location of discharge:



Home without supports: 4 clients

Home with HCC/CSS supports: 13 clients

Supportive Housing: 5 clients

Shelter: 2 clients

Other: 2 clients

FY 2018/19 - Caregiver ReCharge Services – In Home Respite:



CLIENT STORIES

Roslyn's Story



Roslyn, Caregiver of Bellwoods' Caregiver ReCharge Services - In-Home Respite Program

"It really makes a difference in people's lives having the support of others. Bellwoods staff has changed my life for the better."

Roslyn has been the sole caregiver for her husband for over ten years. Bellwoods began working with Roslyn when they got a referral from a hospital social worker who was trying to facilitate discharge of Roslyn's husband following a long stay in hospital as a result of a fall in the home. Hospital staff was very concerned about Roslyn's health and her ability to continue to provide care to her husband around the clock. Bellwoods' In-Home Respite service stepped in to help. The work began with a visit to Roslyn's home where it quickly became apparent that Roslyn had been neglecting her own health issues and was missing medical appointments to care for her husband. Within three days of meeting Roslyn, Bellwoods staff arranged for help in the home providing personal care support for her husband. A schedule was developed to provide consistent support with bathing, feeding and companionship to give Roslyn some help and allow her to "catch up" on her medical appointments and also get some much needed time to socialize with family and friends. "Bellwoods has given me hope and peace of mind. I now feel tremendous relief knowing that I can schedule appointments and leave my husband with great caregivers who care about him and me."

Marissa, now 26, has lived in a group home since the age of 18 and has always longed for more independence and greater control over her life. Marissa was diagnosed with cerebral palsy at birth and at the age of two was placed in foster care. Between the ages of 13 to 18 she lived in residential care then moved into Community Living Toronto before coming to Bellwoods. In June 2018, Marissa moved to a fully-accessible, one-bedroom apartment at one of Bellwoods supportive housing buildings. Living here has provided Marissa with access to Bellwoods' Mobile Independent Living Education (MILE) program which helps clients achieve optimal independence and safety, both in their home and the community in which they live. As part of the services provided, Marissa also has 24-hour on-site access to non-medical support services to assist with transfers, personal care, meal preparation, laundry, and housekeeping. Since moving to Bellwoods housing, Marissa feels empowered, optimistic and confident about her future. "Bellwoods has allowed me to have the freedom and power to live as an adult instead of an adult existing in a group home system." Marissa is currently pursuing opportunities for part-time employment and continuing to work towards her goal of becoming more independent.

Marissa's Story



Marissa, Bellwoods' Supportive Housing Client

"Bellwoods has allowed me to have the freedom and power to live as an adult."

Feature: Quality & Innovation

Bellwoods Accredited with Exemplary Standing:

Following a comprehensive self-assessment period of more than a year, Bellwoods welcomed the Accreditation Canada peer surveyors on site for a three-day visit from May 28-31, 2018. The surveyors assessed Bellwoods' leadership, governance, clinical programs and services against national standards of excellence and required safety practices, including important areas such as work environment, client safety culture and client experience.

Bellwoods was proud to receive for the second time, Accreditation Canada's highest designation: **Accredited with Exemplary Standing**. This four-year designation is awarded to organizations that have met or exceeded all Quality Standards and Required Organizational Practices (ROP) for Safety. Bellwoods met every Standard and ROP in each of the eight Quality Dimensions (see table below).

Strengthening Client Engagement: In 2018/19, Bellwoods hosted over 20 client engagement sessions across all program areas. In response to feedback received from clients at 300 Shaw Street and 1082 Dundas we have established designated smoking areas allowing for a cleaner, safer and more welcoming environment for all.

In March 2019, we launched a recruitment drive to establish the new Bellwoods Community Advisory Council (BCAC). The Council makes recommendations to Bellwoods on matters that affect the experience of clients and their caregivers. The mandate of the eight member Council is to:

- Provide feedback on, and ideas for, initiatives and programs that enhance, ensure and embrace the model of client-centred services and the Independent Living Philosophy;
- Be a collaborative, positive and rational force for the enhancement of high quality services at Bellwoods; and
- Advance client engagement and client-centred principles and practices at Bellwoods.

Quality Dimension	Met	Unmet	N/A	Total
Population Focus (Work with my community to anticipate and meet our needs)	21	0	0	21
Accessibility (Give me timely and equitable services)	6	0	0	6
Safety (Keep me safe)	82	0	9	91
Worklife (Take care of those who take care of me)	49	0	0	49
Client-centered Services (Partner with me and my family in our care)	55	0	0	55
Continuity (Coordinate my care across the continuum)	6	0	0	6
Appropriateness (Do the right thing to achieve the best results)	169	0	14	183
Efficiency (Make the best use of resources)	20	0	0	20
Total	408	0	23	431

Feature: Special Projects

Broadening our Impact in Transition Programs

Housing with Layered Supports: Bellwoods is partnering with the City of Toronto to pilot a new initiative known as Housing with Layered Supports (HLS). This short-term project is aimed at reducing and preventing homelessness in Toronto by providing flexible and individualized case management support to help clients access community supports and secure permanent housing. The goals of the project are to:

- 1 Increase the availability of housing with supports.
- 2 Support eligible applicants in improving physical and mental health outcomes, quality of life, social connectedness, individual resiliency and community connections.
- 3 Help eligible applicants achieve and maintain longer-term housing.

As part of this project, some eligible applicants will also be provided with a subsidized housing unit for a short period of time. As of March 31, 2019, case management has been provided to ten clients and four clients have been housed.

Centralized Referral Management (CRM) Team: Bellwoods is providing leadership and oversight in operating a Centralized Referral Management (CRM) Team. This Team is responsible for standardizing referral, triage and admission to all of the reintegration care units/beds and Caregiver Recharge Services (in-home respite, away from home respite and adult day programs). The CRM Team is housed at Bellwoods providing a centralized referral and access point for the 220 reintegration beds offered by providers that are part of the pilot (see below). In 2018/19, the CRM Team facilitated over 1700 referrals from hospitals to reintegration beds or respite services supporting the transition of patients from hospital.

- Bellwoods Centres for Community Living Inc.
- LOFT – White Squirrel Way
- Pine Villa – LOFT
- Pine Villa – SPRINT Senior Care
- Reconnect Community Health Services
- The Reikai Centres
- UHN – Hillcrest
- UHN – St. Hilda's Towers Senior Care Centre
- The Neighbourhood Group (TNG)
- Centres D'Accueil Héritage (Francophone Clients)



Our Staff: Anniversaries

In 2018/19, we celebrated and honoured our staff reaching milestone anniversaries and expressed our appreciation to these staff who have given it their all and helped us broaden our impact to clients, staff and stakeholders.

5 Years

Asegedech Asefa	Martina Angco
Robette Cabatingan	Gerda Dorsainvil
Lucia Corbacho	Sophia Lewis
Sama Karaminia	Dianne McLean
Christine Keller	Mohinee Singh
Terra Lynn Mercer	Vedowtie Sookdeo

10 Years

Lai Soon Ang	Rovelene Medina
Helen Bustillo	Donnette Salmon
Lisa Chalifoux	Rhoda Senoga
Paul Dakota	Abayomi Sojobi
Bahsen Habib	Martina Ogonna
Passang Lhamo	Marie Josee Placide

15 Years

Myrna Harriot	George Nsubuga
Rabbia Khan	Avis Patterson

20 Years

Gloria Daniele	Marietta Walter
Patricia Douglas	

25 Years

Juliett Clarke	Donovan Sterne
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30 Years

Adrien Leblond	Mary Stowe
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Thank you to all of our **retirees** for your many years of dedication and service. Congratulations and best wishes for a healthy, happy retirement.

David Gibson, Director, Human Resources & Organizational Development retired after 20 years
Beverly Matthews, Manager, Clinical Services retired after 11 years
Walworth Neil, Support Service Worker retired after 9 years
Avril Playfair, Support Service Worker retired after 21 years
Saraphin Yousaf, Support Service Worker retired after 19 years



REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

To the Board of Directors of Bellwoods Centres for Community Living Inc.

Opinion

The summary financial statements, which comprise the summary balance sheet as at March 31, 2019, and the summary statements of operations and changes in unrestricted net assets for the year then ended, and related notes, are derived from the audited financial statements of Bellwoods Centres for Community Living Inc. (the Organization) for the year ended March 31, 2019.

In our opinion, the accompanying summary financial statements are a fair summary of the audited financial statements, in accordance with the criteria disclosed in Note 1.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Canadian accounting standard for not-for-profit organizations. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the Organization's audited financial statements and the auditor's report thereon.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated May 29, 2019.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with the criteria disclosed in Note 1.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, *Engagements to Report on Summary Financial Statements*.

BDO Canada LLP

May 29, 2019
 Toronto, Ontario

Chartered Professional Accountants,
 Licensed Public Accountants

SUMMARY BALANCE SHEET

AS AT MARCH 31

	2019 (\$)	2018 (\$)
ASSETS		
Current assets	6,839,832	5,886,225
Capital assets	5,866,940	5,248,435
Deposits and other assets	917,985	955,611
	13,624,757	12,090,271
LIABILITIES AND NET ASSETS		
Current liabilities	5,560,177	2,865,698
Mortgages payable - long-term portion	-	1,663,575
Loan payable - City of Toronto - long-term portion	283,028	311,903
Deferred contributions for capital asset replacement reserve	1,397,145	1,832,820
Deferred capital contributions [Note 3]	3,688,154	2,911,512
Deferred rental contributions [Note 3]	773,997	828,484
Total liabilities	11,702,501	10,413,992
Net Assets		
Jean Lauder Memorial Fund	91,251	162,050
Unrestricted	1,831,005	1,514,229
Total net assets	1,922,256	1,676,279
	13,624,757	12,090,271

SUMMARY STATEMENT OF OPERATIONS AND CHANGES IN UNRESTRICTED NET ASSETS

FOR THE YEAR ENDED MARCH 31

	2019 (\$)	2018 (\$)
REVENUE		
Ontario Ministry of Health and Long-Term Care and Toronto Central Local Health Network grants	14,465,765	9,585,658
City of Toronto grants	314,237	275,233
Rental income from tenants	321,165	296,839
Investment and other income	497,386	471,931
	15,598,553	10,629,661
EXPENSES		
Salaries and benefits	11,659,550	8,006,946
Other	3,457,085	2,174,075
	15,116,635	10,181,021
Excess of revenue over expenses for the year before amortization	481,918	448,640
Amortization of deferred capital contributions and capital assets, net	(235,941)	(246,389)
Excess of revenues over expenses for the year	245,977	202,251
Unrestricted net assets, beginning of year	1,514,229	1,311,978
Transfer from the Jean Lauder Memorial Fund	70,799	-
Unrestricted net assets, end of year	1,831,005	1,514,229

See accompanying notes on page 15

NOTES TO SUMMARY FINANCIAL STATEMENTS MARCH 31, 2019

1. SUMMARY FINANCIAL STATEMENTS

The summary financial statements are derived from the complete audited financial statements, prepared in accordance with Canadian accounting standards for not-for-profit organizations as at March 31, 2019 and for the year then ended.

The preparation of these summary financial statements requires management to determine the information that needs to be reflected in the summary financial statements so that they are consistent in all material respects with, or represent a summary of, the audited financial statements.

These summary financial statements have been prepared by management using the following criteria:

- the information in the summary financial statements is in agreement with the related information in the complete audited financial statements; and
- that, in all material respects, the summary financial statements contain the information necessary to avoid distorting or obscuring matters disclosed in the related complete audited financial statements, including the notes thereto.

Management determined that the statements of changes in internally restricted net assets and cash flows do not provide additional useful information and, as such, has not included them as part of the summary financial statements.

The complete audited financial statements of the Bellwoods Centres for Community Living Inc. (the "Organization") are available upon request by contacting the Organization.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The following summary of significant accounting policies is set forth to facilitate the understanding of the summary financial statements.

Revenue recognition

The Organization follows the deferral method of accounting for contributions, which include grants, bequests and other donations. Grants and bequests are recorded in the accounts when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured. Other donations are recorded when received, since pledges are not legally enforceable claims. Unrestricted contributions are recognized as revenue when initially recorded in the accounts. Externally restricted contributions are deferred when initially recorded in the accounts and recognized as revenue in the year in which the related expenses are recognized.

Restricted contributions for the purchase of capital assets that will be amortized are deferred and recognized as revenue on the same basis as the amortization expense related to the acquired capital assets.

Rental income from tenants is recognized as earned when rental services are provided.

Investment income is recognized in the statement of operations when earned, other than income earned on the capital asset replacement reserve which is added to the reserve balance.

Capital Assets

Purchased capital assets are recorded at acquisition cost less accumulated amortization. Capital assets are amortized on a straight-line basis over the following periods:

Tangible

Buildings	20 years
Building improvements	18 to 25 years
Furniture and equipment	5 years
Computer equipment	3 years
Leasehold improvements	Term of lease

Financial Instruments

Long-term debt, which comprises mortgages payable and loan payable - City of Toronto, are initially measured at fair value, net of transaction costs, and are subsequently measured at amortized cost. Transaction costs are amortized using the straight-line method.

All other financial instruments, including accounts receivable, fixed income investments and accounts payable are initially recorded at their fair value and are subsequently measured at cost, net of any provisions for impairment.

3. DEFERRED CAPITAL AND RENTAL CONTRIBUTIONS

Included in deferred capital contributions is a forgivable loan from Canada Mortgage and Housing Corporation ("CMHC"), which is part of the funding provided by the three levels of government for the supportive housing project (1082 Dundas Street West) at the south end of the Shaw Street property. This loan was granted by CMHC on behalf of the Ontario Ministry of Municipal Affairs and Housing.

The loan is repayable on May 1, 2034. According to the agreement, the loan is forgivable if the Organization is in compliance with the conditions set. As at March 31, 2019, management believes the Organization is in compliance with the conditions set. Since the Organization expects to remain in compliance with the conditions required for the loan to be forgiven, this loan has not been recorded as loans payable.

Interest is to be charged at the higher of [i] current prime rate for a commercial first mortgage having a five-year term, plus 2% or [ii] the interest rate applicable to the first mortgage registered against the title to the property, plus 2%; however, this interest will also be forgiven as long as the conditions are met. As at March 31, 2019, management believes the Organization is in compliance with the conditions set and, accordingly, no interest has been accrued.

Deferred rental contributions represent funds received from the Toronto Central Community Care Access Centre for the buy-down of the rental charges at the Deauville Place Apartments and 180 Sudbury Project II. The purpose of these units is to provide affordable rental housing to alternate level of care patients. For the Deauville Place Apartments, the monthly rental charges were bought down for a period of 20 years commencing April 1, 2012. For the 180 Sudbury Project II, the monthly rental charges were bought down for a period of 20 years, commencing in fiscal 2013.



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Bellwoods is accredited by Accreditation Canada. This accreditation award recognizes the quality of Bellwoods' services measured against nationally accepted standards.



Bellwoods relies on the generosity of donors and is grateful for their support.

Please donate! To make a charitable donation, you can:

- Make a secure charitable donation online through Canada Helps at www.canadahelps.org/en/dn/3900
- Contact Anna Yip, Communications & Development Associate at (416) 447-1168 or by e-mail: ayip@bcclsp.org