

REINTEGRATION CARE UNIT REFERRAL AND FUNCTIONAL ASSESSMENT



**CENTRALIZED REFERRAL
MANAGEMENT**
CRM is a division of Bellwoods.

The **Short-Term Transitional Care Models (STTCM)** pilot project was launched in Fall of 2017 by the Toronto Central LHIN and funded by the Ministry of Health and Long-Term Care to support the transition of patients from hospital to the community who are ALC or who are at high risk of becoming ALC without additional resources and supports. The initiatives are needs based, time limited and with no additional fee for the programs.

The **Reintegration Care Units (RCUs)** is one of those initiatives, providing patients with a short-term safe and supportive place to go post-hospital discharge with a focus on patient goals and needs for re-activation and engagement, while also allowing time to optimize, plan and prepare their next community transition (home, new community housing, more supportive housing, other supportive environments etc.). Patients do need to have a discharge destination to work towards at time of referral. RCU Providers are: Bellwoods (Community Connect); LOFT (White Squirrel Way and Pine Villa), Sprint (Pine Villa), Reconnect Community Health Services (Doug Saunders and 2 sites), Reikai Centres (Reikai Centres Transitional Care Unit), The Neighbourhood Group (various independent units) and UHN (Hillcrest Reactivation Centre and St. Hilda's Transitional Care Program). There is also a provider for French speaking patients with Centres D'Accueil Héritage.

- FORM INSTRUCTIONS:**
1. Please fill in all fields. Incomplete information will delay processing.
 2. Use the latest version of this form from <http://bellwoodscentres.org/centralized-referral-management/>
 3. Email completed form to crm.team@bcclsp.org (PREFERRED) or fax to 365-300-5758 (Toronto Area)
 4. Get Detailed Instructions and help for this form [here](#).

IF YOU ARE USING A COMPUTER-FILLABLE FORM, SAVE YOUR ANSWERS (FILE-SAVE)(CTRL-S ON WINDOWS)(COMMAND-S ON MAC)

Please contact CRM by email or by calling **416-447-1224** further information. Office hours are from 8:30 am to 4:30 pm Monday to Friday.

REFERRAL PROCESS

1. **COMPLETE ALL** SECTIONS OF THIS FORM. MISSING INFORMATION COULD DELAY MATCHING.
2. **E-MAIL** crm.team@bcclsp.org OR **FAX 365-300-5758** THE REFERRAL TO CENTRALIZED REFERRAL MANAGEMENT (CRM).
3. CRM TEAM WILL REACH OUT TO YOU WITHIN 1- 3 BUSINESS HOURS. YOU WILL BE **PROVIDED WITH INFORMATION ON NEXT STEPS** FOR EACH POSSIBLE OUTCOME –MATCHED; INELIGIBLE; WAITLISTED; OR DELAY MATCHING DUE TO NEED FOR ADDITIONAL INFORMATION. PLEASE FEEL FREE TO CALL OR EMAIL IF YOU DO NOT RECEIVE SUCH AN EMAIL OR CALL WITHIN 1 BUSINESS DAY.
4. THE CRM TEAM WILL GLADLY **CONTINUE TO WORK** WITH YOU AND YOUR PATIENT UNTIL THE PATIENT IS ABLE TO MOVE TO RCU OR ALL OPTIONS FOR RCU ARE EXHAUSTED. PLEASE DO ALERT US IF THERE IS A NEED TO CANCEL THE REFERRAL.

Please contact CRM at 416-447-1224 or further information or if you wish to consult with us prior to completing this referral. Office hours are from 8:30 am to 4:00 pm Monday to Friday

1. PATIENT				
FIRST NAME	MIDDLE NAME	LAST NAME	DATE OF BIRTH	GENDER (F/M/NON-BINARY)
PREADMIT ADDRESS		CITY	POSTAL CODE	LIVE ALONE? Phone Number
HEALTH CARD NUMBER (WITH VERSION)			PLANNED DISCHARGE DATE	
2. REFERRAL SOURCE INFORMATION				
ORGANIZATION	YOUR NAME	TITLE	DATE	
PHONE	EMAIL	CONTACT PREFERENCE		
3. INFORMATION SHARING, COMMUNICATION, AND LANGUAGE				
DOES THE PATIENT SPEAK ENGLISH?	IS THE PATIENT'S FIRST LANGUAGE FRENCH?*	IS AN INTERPRETER NEEDED?	LANGUAGE	
	THERE ARE SITES SPECIFICALLY CATERING TO FRENCH-SPEAKING PATIENTS			
HAS THE PATIENT BEEN DEEMED INCAPABLE OF MAKING PERSONAL CARE DECISIONS?				
VISION	AIDS USED	HEARING	AIDS USED	

4A. PRIMARY SUPPORT (FRIEND/FAMILY/OTHER)			
FIRST NAME	LAST NAME	PHONE	RELATIONSHIP
EMAIL		DOES THIS PERSON LIVE WITH PATIENT?	
EMERGENCY CONTACTS OTHER THAN PRIMARY SUPPORT			
1	NAME	CONTACT #	RELATIONSHIP
2	NAME	CONTACT #	RELATIONSHIP
4B. PROFESSIONAL CIRCLE OF CARE			
PRIMARY DOCTOR (GP)			PHONE
PSYCHIATRIST			PHONE
OTHER SUPPORTS			
<input checked="" type="checkbox"/>	BSS/BSTR	<input checked="" type="checkbox"/>	HOME & COMMUNITY CARE
<input type="checkbox"/>	CASE MANAGEMENT	<input type="checkbox"/>	HOUSING WORKER
<input type="checkbox"/>	SPECIALISTS: (LIST)		
<input type="checkbox"/>	OTHER (LIST):		
CONTACT INFORMATION AND FOLLOW-UP APPOINTMENTS			
5. ALC DESIGNATION & DISCHARGE DESTINATION			
HAS THE PATIENT BEEN DESIGNATED ALC?		IF NO, IS PATIENT AT RISK FOR ALC? *PATIENT SHOULD BE ALC OR AT RISK FOR ALC TO QUALIFY FOR THIS PROGRAM	
IF APPLYING FOR AN RCU TRANSITIONAL BED, WHY DOES THE PATIENT NEED AN RCU AT THIS TIME/ WHAT ARE THE GOALS FOR THE RCU STAY?			
HAS PATIENT BEEN IN AN RCU BEFORE (PROVIDE DATE & DETAILS)			
WHAT IS THE POST-RCU DISCHARGE DESTINATION AND WHAT STEPS ARE BEING TAKEN FOR THAT DESTINATION TO BE READY FOR THE PATIENT (INCLUDING NEED FOR CLEANING, EQUIPMENT ETC.)?			
PLAN CONFIRMED WITH SUPPORTS?			
PLAN MUST BE ACHIEVABLE WITHIN THE DURATION OF THE RCU MAX ADMIT			
LIST POTENTIAL ENVIRONMENTAL BARRIERS THAT MAY IMPACT TRANSITION TO THIS LOCATION (I.E. STAIRS, LIP TO DOORWAY, BATHROOM ON ANOTHER FLOOR) AND PROVIDE ANY INFO. ON PLAN TO ADDRESS THESE.			NO. OF STAIRS
EQUIPMENT RENTAL AND MEDICATIONS			
COULD INCOME IMPACT TRANSITION OPTIONS			
IS EQUIPMENT NEEDED?		HOW IS IT FUNDED?	
IS MEDICATION NEEDED?		HOW IS IT FUNDED?	
DOES PATIENT NEED SUPPLIES? (G-tube, incontinence etc.)		HOW ARE THEY FUNDED?	
HOW IS HOUSING FUNDED? (i.e. OW, ODSP, CCP, GIS, OAS etc.)			
HAS THE PATIENT APPLIED FOR LONG-TERM CARE	DATE OF LTC APPLICATION	SUMMARY OF LTC CHOICES THEY HAVE BEEN ACCEPTED TO (MANDATORY)	
IF CLIENT'S POST-RCU DESTINATION IS LTC, REFERRAL WILL <u>NOT</u> BE PROCESSED WITHOUT DETAILS OF ACCEPTANCES			

6. HEALTH STATUS (PHYSICAL, MENTAL, AND/OR SUBSTANCE ABUSE)		
DATE OF CURRENT HOSPITAL ADMIT	REASON	PREVIOUS 2 HOSPITAL ADMIT DATE IF KNOWN
BRIEF MEDICAL/COGNITIVE/MENTAL HEALTH HISTORY (A BRIEF OUTLINE IS REQUIRED ON THIS FORM, EVEN IF ADDITIONAL DOCUMENTATION PROVIDED WITH THE APPLICATION).		
WEIGHT AND HEIGHT REQUIRED WHEN PATIENT NEEDS A HOYER OR 2-PERSON TRANSFER		
WEIGHT:	HEIGHT:	
ALLERGIES		
<input type="checkbox"/> CONFIRMED NO ALLERGIES		
**PLEASE INCLUDE THE REACTION. MAY INCLUDE SUMMARY FROM PATIENT'S CHART BUT INDICATE IF INFO IS SEPARATE.		
FOOD ALLERGIES	DRUG ALLERGIES	OTHER ALLERGIES
INFECTIOUS RISKS		
<input type="checkbox"/> ISOLATION REQUIRED	<input type="checkbox"/> C.DIFF	<input type="checkbox"/> COVID OUTBREAK ON SITE?
<input type="checkbox"/> TB	<input type="checkbox"/> VRE	<input type="checkbox"/> CLIENT VACCINE COMPLETE
<input type="checkbox"/> MRSA+		<input type="checkbox"/> IF YES HAS IT BEEN COLONIZED?
		<input type="checkbox"/> YES <input type="checkbox"/> NO
HISTORY OF INFESTATION		
<input type="checkbox"/> NONE	<input type="checkbox"/> LICE/SCABIES	<input type="checkbox"/> BED BUGS
<input type="checkbox"/> OTHER:		
FALLS RISK	# OF FALLS IN LAST 2 WEEKS & DATE OF LAST FALL	STRATIFY OR HENDRICH SCORE (IF AVAILABLE)
ACTIVE ADDITIONS	PROVIDE DETAILS INCLUDING SUBSTANCE AND ANY CURRENT TREATMENT	SMOKER
***ON-SITE USE OF ALCOHOL AND NON-PRESCRIBED DRUGS ARE PROHIBITED		DOES PATIENT NEED AN ESCORT TO SMOKE?
IS WOUND CARE NECESSARY	PLEASE INCLUDE CURRENT WOUND CARE ORDERS	
ARE PRESSURE RELIEVING SURFACES NECESSARY. IF YES PROVIDE DETAILS		SURFACE DETAILS
CAN PATIENT FUND THE COSTS OF THESE SURFACES		
POST-DISCHARGE PLANNED FOLLOW-UP		
<input checked="" type="checkbox"/> CHEMOTHERAPY	DETAILS	<input checked="" type="checkbox"/> REHAB PT/OT/ETC.
<input type="checkbox"/> HEMODIALYSIS		<input type="checkbox"/> OTHER
RCUs DO NOT PROVIDE TRANSPORTATION, ASSISTANCE WITH ARRANGING TRANSPORT OR PORTERING FOR APPOINTMENTS		
DOES THE PATIENT HAVE A PALLIATIVE DIAGNOSIS? IF YES PROVIDE DETAILS INCLUDING PPS SCORE		ESTIMATED PROGNOSIS ADVANCED DIRECTIVES EMS PROVINCIAL SHEET (ATTACH) RESOURCES AND SUPPORTS WHO FOLLOW
<input checked="" type="checkbox"/>	OTHER SPECIAL NEEDS	<input checked="" type="checkbox"/>
	OXYGEN (FUNDING AND DELIVERY TO BE ARRANGED BEFORE TRANSITION)	METHADONE – PATIENT MUST BE ABLE TO GET THEIR OWN
	BIPAP/CPAP –PATIENT SELF-MANAGED WITH OWN EQUIPMENT	PERITONEAL DIALYSIS – PATIENT MUST BE ABLE TO MANAGE
	TRACHEOSTOMY –PATIENT MUST BE ABLE TO MANAGE	BLOOD SUGAR TESTING
	SUCTIONING – LONG STANDING TRACH/SUCTION – PATIENT MUST BE ABLE TO MANAGE	HEMODIALYSIS - PATIENT/FAMILY MUST BE ABLE TO ARRANGE ALL TRANSPORTATION
INCLUDE A DETAILED CURRENT MEDICATION LIST/MEDICATION ADMINISTRATION RECORD. MARK ANY RECENT MEDICATION CHANGES (MARK & DATE). A SIGNED MEDICATION LIST PRIOR TO DISCHARGE WILL BE REQUIRED.		
ALTHOUGH ST. HILDA'S HILLCREST AND REKAI ARE CONNECTED TO PHARMACIES, PATIENTS MUST HAVE AT LEAST 24 HOURS OF MEDS AND SUBMIT FINAL MED LISTS BY 3PM THE DAY BEFORE ADMIT. ALL OTHER RCUS REQUIRE THE PATIENT COME WITH THEIR OWN MEDICATION WITH A PLAN ON HOW THEY WILL GET MORE FOR THE DURATION OF THE STAY		
<input checked="" type="checkbox"/>	COGNITIVE STATUS	NOTES
	ABLE TO DIRECT THEIR OWN CARE	
	ABLE TO EXPRESS THEIR NEEDS (I.E. HOT, COLD, TIRED)	
	ABLE TO FOLLOW INSTRUCTIONS	
	MEMORY CHALLENGES – SHORT TERM	

MEMORY CHALLENGES – LONG TERM	
CAPABLE OF NEW LEARNING/CARRY-OVER OF LEARNING	
IMPAIRED JUDGMENT IMPACTING SAFETY	
POOR INSIGHT INTO PERSONAL CARE NEEDS	
NEEDS ASSISTANCE MANAGING MEDICATION	
ABLE TO PARTICIPATE IN GROUP SETTINGS	
OTHER COGNITIVE ISSUES THAT MAY IMPACT TRANSITION IF COGNITIVELY IMPAIRED, PLEASE INCLUDE ANY FORMAL ASSESSMENT SCORES SUCH AS MOCA/MMSE/RUDAS	
BEHAVIOURAL STATUS (PATIENT SAFETY & RISK)	
HISTORY HOARDING	*NOTE: INCLUDE CURRENT AND BEHAVIOURS NOTED IN THE LAST 2 MONTHS
PARANOID IDEATIONS	
WANDERING	
REQUIRES WANDER GUARD	
REQUIRED LOCKED UNIT FOR EXIT SEEKING	
REQUIRES 24/7 SUPERVISION/"SITTER" FOR SAFETY AND RISK	
REQUIRES PRIVATE ROOM DUE TO BEHAVIOURS	
REQUIRES BED ALARMS OR WHEELCHAIR ALARMS IN THE COMMUNITY (AS OPPOSED TO DUE TO HOSPITAL POLICY)	
REQUIRES FULL BED-RAILS DUE TO UNSAFE BED EXITING BEHAVIOURS	
BRODA OR GERI CHAIR REQUIRED FOR PASSIVE RESTRAINT	
SUICIDE-IDEATION	
SUICIDE-ATTEMPTS	
SELF-HARM	
AGGRESSION – PHYSICAL	
AGGRESSION – VERBAL	
FIRE SETTING	
CARELESS SMOKING	
ASSAULT – SEXUAL	
ASSAULT –PHYSICAL	
DESTRUCTION OF PROPERTY	
SEXUAL ACTING OUT	
OTHER BEHAVIOURS THAT MAY IMPACT TRANSITION	
FUNCTIONAL STATUS	
BED MOBILITY	
<input type="checkbox"/> INDEPENDENT <input type="checkbox"/> REQUIRES SUPERVISION <input type="checkbox"/> ONE-PERSON ASSISTANCE <input type="checkbox"/> TWO-PERSON ASSISTANCE	
<input type="checkbox"/> ABLE TO IDENTIFY NEED FOR REPOSITION	FREQUENCY OF REPOSITION:
WEIGHT-BEARING – CANNOT BEAR WEIGHT ON	
<input type="checkbox"/> LEFT LEG <input type="checkbox"/> RIGHT LEG	RE-ASSESSMENT PLAN
<input type="checkbox"/> LEFT ARM <input type="checkbox"/> RIGHT ARM	
TRANSFER	
<input type="checkbox"/> INDEPENDENT <input type="checkbox"/> ONE-PERSON ASSISTANCE <input type="checkbox"/> USES SASKA-POLE <input type="checkbox"/> MECHANICAL LIFT – HOYER	
<input type="checkbox"/> REQUIRES SUPERVISION <input type="checkbox"/> TWO-PERSON ASSISTANCE <input type="checkbox"/> BED-BOUND <input type="checkbox"/> MECHANICAL LIFT – SIT TO STAND LIFT	
DOES THE PATIENT HAVE EQUIPMENT?	
SITTING TOLERANCE	
MOBILITY	
MOBILITY AID USED BY PATIENT:	
<input type="checkbox"/> CANE <input type="checkbox"/> CRUTCHES <input type="checkbox"/> 2-WHEELED WALKER <input type="checkbox"/> ROLLATOR WALKER <input type="checkbox"/> OTHER WALKER <input type="checkbox"/> MANUAL WHEELCHAIR <input type="checkbox"/> POWER WHEELCHAIR	
DOES THE PATIENT HAVE MOBILITY EQUIPMENT?	
STAIRS:	
STAIRS AT DISCHARGE DESTINATION: <input style="width: 50px;" type="text"/>	
DRESSING/GROOMING	
<input checked="" type="checkbox"/> UPPER EXTREMITY	<input checked="" type="checkbox"/> LOWER EXTREMITY
<input type="checkbox"/> CUEING	<input type="checkbox"/> CUEING
<input type="checkbox"/> RELUCTANT	<input type="checkbox"/> RELUCTANT
<input type="checkbox"/> DEPENDENT	<input type="checkbox"/> DEPENDENT
BATHING	
<input type="checkbox"/> CUEING	<input type="checkbox"/> CUEING
<input type="checkbox"/> RELUCTANT	<input type="checkbox"/> RELUCTANT
<input type="checkbox"/> DEPENDENT	<input type="checkbox"/> DEPENDENT
TOILETING-BLADDER	
CONTINENT	INCONTINENT
<input type="checkbox"/> INDEPENDENT	<input type="checkbox"/> INCONTINENT
<input type="checkbox"/> ASSISTANCE WITH TRANSFER/MOBILITY	<input type="checkbox"/> CATHETER USE
<input type="checkbox"/> ASSISTANCE WITH SETUP(BED PAN, ETC)	<input type="checkbox"/> IN/OUT CATHETER
	<input type="checkbox"/> INDWELLING
	<input type="checkbox"/> CONDOM CATHETER
	<input type="checkbox"/> LEG-BAG
	<input type="checkbox"/> BLADDER SCANS
INCONTINENCE STATUS AND PLAN AT TRANSFER (CATHETER IN-SITU, DATE NEEDS TO BE CHANGED ETC.)	
TOILETING-BOWELS	
CONTINENT	BOWEL ROUTINE WITH:
	<input type="checkbox"/> INCONTINENT <input type="checkbox"/> OSTOMY

PLEASE NOTE, PATIENT WILL NEED TO HAVE ALL THEIR OWN INCONTINENCE OR OSTOMY SUPPLIES

FEEDING				
<input checked="" type="checkbox"/> FEEDING	<input checked="" type="checkbox"/> PREFERRED DIET	<input checked="" type="checkbox"/> REQUIRED DIET (PRESCRIBED)	<input checked="" type="checkbox"/> DENTITION/SWALLOW	<input checked="" type="checkbox"/> DIET/INTAKE
<input type="checkbox"/> INDEPENDENT	<input type="checkbox"/> NO PREFERENCE	<input type="checkbox"/> LOW PROTEIN	<input type="checkbox"/> FULL DENTITION	<input type="checkbox"/> GASTRONOMY TUBES (NO NGS)
<input type="checkbox"/> CUEING/ASSISTANCE/SETUP	<input type="checkbox"/> VEGAN	<input type="checkbox"/> HIGH PROTEIN	<input type="checkbox"/> PARTIAL DENTITION	<input type="checkbox"/> DIETARY RESTRICTIONS
<input type="checkbox"/> DEPENDENT	<input type="checkbox"/> VEGETARIAN	<input type="checkbox"/> RENAL DIET	<input type="checkbox"/> DIFFICULTY CHEWING	<input type="checkbox"/> SPECIALITY INTAKE
<input type="checkbox"/> FAMILY ASSIST DEPENDENT	<input type="checkbox"/> KOSHER	<input type="checkbox"/> LOW SODIUM	<input type="checkbox"/> NEEDS MODIFIED TEXTURES	<input type="checkbox"/> TPN
<input type="checkbox"/> PATIENT	<input type="checkbox"/> GLUTEN FREE	<input type="checkbox"/> FOOD ALLERGIES (SEE LIST)	<input type="checkbox"/> DIFFICULTY SWALLOWING	<input type="checkbox"/> IV FLUIDS
<input type="checkbox"/> OTHER (EXPLAIN BELOW)			<input type="checkbox"/> CUEING FOR SWALLOWING	<input type="checkbox"/> G-TUBE
				<input type="checkbox"/> NG-TUBE
ADDITIONAL NOTES				

NOTE: PATIENT WILL NEED TO HAVE ALL THEIR OWN SPECIALTY FEEDING SUPPLIES AND EQUIPMENT. PATIENT MAY NEED TO ARRANGE THEIR OWN FOODS AT SOME SITES.

MEDICATION	
<input type="checkbox"/> INDEPENDENT	For injections and IV, please clarify what will be administered and route (IV line, butterfly catheter etc.). *Family will need to make arrangements for all medications and administration supplies before transition
<input type="checkbox"/> REQUIRES MEDICATION REMINDERS	
<input type="checkbox"/> REQUIRES ADMINISTRATION OF ORAL MEDS	
<input type="checkbox"/> REQUIRES ADMINISTRATION OF INJECTIONS	
<input type="checkbox"/> REQUIRES ADMINISTRATION OF IV MEDS	
<input type="checkbox"/> REQUIRES PRN MEDICATIONS	

iADLS – HOUSE CLEANING

iADLS – COOKING

SUPPORTERS COULD PROVIDE MEALS IF RCU DOES NOT PROVIDE MEALS
 WILLING TO CONSIDER MEALS-ON-WHEELS FOR MEALS

iADLS – SHOPPING

iADLS – FINANCE

iADLS – TRANSPORTATION

7. CONSENT TO SHARE INFORMATION

Referral Source to review this with the patient or their designate (SDM, POA, PGT etc.)

- Patient information contained within this form will be shared with the Health Service Providers (HSP) for the Reintegration Care Model (RCM) Program for the purpose of arranging and providing services only.
- Patient and caregiver privacy will be respected and be maintained according to the guidelines within the Ontario Personal Health Information Protection Act (PHIPA) with respect to the collection, use, disclosure, maintenance and disposal of personal health information (PHI).

WHO IS CONSENTING TO SHARE INFORMATION (ADD RELATIONSHIP TO PATIENT)	DATE OF CONSENT	CONSENT COMPLETED BY (NAME & ROLE OF STAFF)
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8. FORM COMPLETED BY

1		4	
2		5	
3		6	