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Welcome to the August edition of your staff newsletter!

AUG 2026



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Headlines

Making the Most of Your Service Time

Clients are scheduled for a specific amount of service time and should receive support for the full duration of their booking.

If your assigned tasks are completed early, check in with the client to see if there are other ways you can help. This may include light housekeeping, taking out garbage or recycling, organizing supplies, or other tasks identified by the client.

Before ending a visit, ask:

"Is there anything else I can help you with today?"



Community Highlights

Client BBQ - Thank You to Staff Supporting

Clients shared how much they appreciated the support, kindness, and enthusiasm of the staff, volunteers, CIWs, and coordinators who helped make this BBQ possible! Shout out to everyone who helped out!



Events and Things to Do in Toronto



Fan Expo

If you're into comics, sci-fi, horror, anime, gaming, or cosplay, come



Toronto International Film Festival (TIFF)

TIFF returns for its 51st edition. Celebrate with the best of Canadian

your fandom family at FAN EXPO Canada.

Date: August 27–30, 2026

Location: Metro Toronto Convention Centre

[Click the image above to find out more info.](#)

where the global film, series, and innovation industries come together to power the future of the screen sector.

Date: September 10-20, 2026

Location: Various venues throughout Toronto



Canadian National Exhibition (CNE)

Enjoy classic CNE favourites including live entertainment, midway games and rides, food, shopping, exhibits and the Canadian International Air Show.

 **Accessibility Discount:** Guests with disabilities receive 50% off regularly priced admission upon self-declaration to CNE gate staff.

Date: August 21–September 7, 2026

Location: Exhibition Place, Toronto

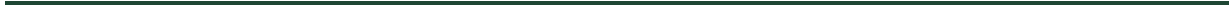
Staff Updates

People and Team Updates

Welcome Back, Tracy!

We’re pleased to welcome Tracy Odion back to her role as Supervisor of Deauville & Walton. Thank you to Aliyah Whittaker for her support as Temporary Supervisor over the past several months.

Happy Retirement, Cheryl!



Welcoming New PSWs

Joining our Bellwoods PSW team this month:

- **Elsy Otereo (AO East)** - Fluent in English and Spanish, Elsy is passionate about creating comfortable, supportive environments and bringing warmth and empathy to every client interaction.

August and September bring a variety of cultural, community, and seasonal observances, including Emancipation Day, Labour Day, and the National Day for Truth and Reconciliation. These moments provide opportunities to learn, reflect, recognize important contributions, and connect with one another.



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